

GLEN MONA HOTEL AND COUNTRY PUB  
MAUGHOLD  
RAMSEY ROAD  
IM71HF

We are easy to find online and on social media such as face-book and from word of mouth from family friends and customers alike.

Our face book page has all contact details needed such as address and telephone numbers we also accept private messages through our face book page.

We update social media regularly and our opening times are stated on there and updated when needed.

We do live videos when we have entertainment on to let people know what's going on we have pictures of the rooms and bar area as well as the food we serve regularly in our restaurant.

We also promote new ales or beers we have on sale

Regrettably, our premises are not suitable for wheelchair users as we have steps at the entrance, however we can assist where possible.

We are always available on site to help those who need it should they have any disabilities or difficulties.

We are on the main coastal road from Douglas to Ramsey

we are also on the main bus route as well as the electric tram which stops just down the lane from us and is a short walk up a slight hill.

We have a large car park across the road from the building as well as a smaller car-park on the side of the building which is close to the main entrance which is normally designated for disabled parking.

We have 2 steps into the building so is not easy accessible for wheel chairs but help is available from the staff inside

we have signage at the front of the building as well as the side gable and a temporary sign 50 yards down the road informing customers of our facilities.

We have steps up to the campsite that automatically light up at night with fencing on either side should customers need to hold on to

reception area for check in is in the bar area where guest will sign a registration form and be given a copy of the terms and conditions for the use of the camp site

we have lights on the outside of the building and around the campsite which turn on through out the night until dawn.

The campsite is on 2 levels which are flat

we have no access to ramps or lifts

We outside decking area by the side of the building which is on the flat level

We also picnic tables available for guests to sit outside weather permitting.

We have fire exit signs and hazard tape on steps where required (campsite entrance from hotel)

on our menus we have facilities that we can do such as lunch and dinners and functions catered for in our function room.

Each room have tourist information on what's going on around the island with bus timetables and tram timetables.

We have toilet facilities in the main bar area which is on the lower level of the building

we also have toilets and shower facilities on the 1<sup>st</sup> floor which the campers will have access to through the door leading from the camp site to the 1<sup>st</sup> floor with all signage showing where these facilities are

at this time we have no facilities for guests with hearing impairments

We are able to cater for guests with special dietary requirements should we be given 24 hours notice of their needs

please contact us to discuss any requests or requirements that we may be able to assist with and we will endeavour to accommodate

we allow well behaved dogs in the main bar area of our property which includes service dogs

they should be on their lead at all times and not sit on the furniture

water bowls and doggy treats are available on the bar