



# Access Statement

9 Carlton Grove, Ramsey

Andy: 07624 435564   Shannon: 07624 230795

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## Introduction

9 Carlton Grove apartment resides on a quiet side in the town of Ramsey, a 5 minute walk from the town center in, and 30 minute drive to Douglas, the island's political, business and commercial capital.

The accommodation is a bright, modern ground floor apartment with 1 minute stroll to the beach and the famous Queens Pier. It has two bedrooms sleeping up to 5 adults and is fully fitted out for self catering with an open plan living, kitchen and dining space together with two separate bedrooms and bathroom.

The apartment owner lives in Ramsey also and is always available to offer help and assistance.

We look forward to welcoming you. If you have any queries or require any assistance please telephone 07624 435564 or email [holidayhomes@manx.net](mailto:holidayhomes@manx.net).

## Pre-Arrival

- There is full information about Nine Carlton Grove on our website at <http://www.isleofman-holidayhomes.co.uk>.
- You can find our location on our website.
- Bookings and enquiries can be made via the website's online booking link, by email [dudgeonandrew@hotmail.com](mailto:dudgeonandrew@hotmail.com) or by telephone on 44 (0)7624435564.
- Local taxis are plentiful, and many are wheelchair accessible, see Contact Information below. A taxi from the airport to the apartment takes approximately 45 minutes and from the ferry terminal to the apartment takes approximately 30 minutes. On arrival at the apartment, taxis can drop off guests within 3 meters of the entrance door.
- The bus station is 5 minutes walk from the apartment, All buses are wheelchair accessible. The No. 3 buses go to Douglas and are quite frequent, timetables can be found at [www.gov.im](http://www.gov.im)

WiFi: TP-Link-  
Mobile

Password:  
55559999

- The road from the bus station to the apartment has wide tarmac pavements and involves a small incline on final stretch towards the apartment. The road is well lit by streetlights.
- The Red Cross supplies equipment for hire, see contact information below.
- This Access Statement is available in larger print, on request.

### **Car Parking, Arrival & Welcome**

- There is parking on the road outside the apartment and is well lit with streetlights. Also there a car park at the rear of the building that can be used.
- Road side parking is approximately 3 metres away from the entrance.
- You will be can be personally met and welcomed by the apartment owner who lives near by or a self check in can be used.
- We will be pleased to help you with your luggage.

### **Entrance to Property**

- The entrance to apartment is all on one level, ground floor.
- The From the pavement to the entrance hallway door there is very shallow (nearly level) ramp 90cm wide with railings.
- The width of the door is 76cm. Through the entrance door into the lobby and apartment 9 is on the left hand side. Key lock on the door, 150cm high.
- Upon entry to the apartment there is a hallway leading to every room in the premises (90cm wide), kitchen/Livingroom, bathroom, bedroom 1 and bedroom 2.

### **Available amenities:**

- Iron (drawer below microwave)
- Ironing Board
- Clothes Horse (wardrobe in twin room)
- Washing Machine (pods under sink)
- Dishwasher (pods under sink)
- Sofa-beds X2
- Hair Dryer (drawers in master bedroom)
- Towels
- Toiletries
- Free WiFi
- Cutlery, crockery, utensils etc.
- Laundry and/or cleaning service available at an additional cost – please let us know should you require this.
- Heating – this is on an automatic timer, please contact us if you require it to be changed.

**Additional Information**

- There is central heating throughout the apartment all controlled by the thermostat/timer in the hallway
- There is good mobile phone reception provided by Manx Telecom. The nearest public phone box is 600 meters away.
- Free wireless Internet access is provided.
- The property is non smoking throughout, although smoking is permitted outside the property.
- The nearest doctors' surgery is 1 km away, Ramsey group practice and the nearest hospital with an A&E unit is in Douglas, Contact Information below.

**Future Plans**

- We are constantly reviewing our property through research and feedback from our guests and will make any changes we feel will be beneficial for our visitors.
- We welcome your feedback to help us continuously improve our accommodation and if you have any comments or suggestions, please feel free to contact us via email, telephone or mail.
- If you have any concerns or if this Access Statement doesn't answer your particular concern, please don't hesitate to get in touch. We're always happy to provide information on any aspect of the accommodation.

**Host contact details:**

Andy – 07624 435564

Shannon – 07624 230795

Please contact either of the above numbers if you need anything, we are only a few minutes away.

**Emergency Services** – In the event of a fire please exit the building and wait across the road in a safe area. Any of the Emergency Services can be reached on 999.

**Facilities Nearby:**

- Northern Swimming Pool
- Ramsey Bus Station & various bus stops
- Ramsey Tram Station
- Supermarkets – Co-op & Shoprite
- Parliament Street – this is the main high street in Ramsey

Contact Information

Address:	9, Carlton Grove, Queens Drive West, Ramsey, IM8 3EZ
Telephone:	Andy: 07624 435564 / Shannon: 07624 230795
Email:	dudgeonandrew@hotmail.com
Website:	<a href="http://www.isleofman-holidayhomes.co.uk">http://www.isleofman-holidayhomes.co.uk</a> .
Hours of Operation:	Open all year round
Taxi:	Wheelchair A1 Taxis 01624 663344/ <a href="http://www.a1taxi.im">www.a1taxi.im</a> , Local Taxi Company to Ramsey 01624 818181
Public Transport:	Bus Vannin 01624 662525/ <a href="http://www.iombusandrail.info">www.iombusandrail.info</a>
Equipment Hire:	British Red Cross Society Address: Isle of Man Business Park, Cooil Road, Douglas IM2 2QZ Tel: 01624 639310 Web: <a href="http://www.redcross.org.uk">www.redcross.org.uk</a>
Local Carers:	Complete Care Ltd, 15 First Avenue, Douglas, Isle of Man IM2 6BA Tel: 01624 674119 Web: <a href="http://www.completecure.im">www.completecure.im</a>
Doctor:	Ramsey 01624 811900
Hospital A&E:	Noble’s Hospital, Braddan. Tel: 01625 650040
	Manx Emergency Doctors Service (out of hours) – 01624 650355