

Visit Mann Tours Accessibility Statement

We take every possible step to meet the needs of all our clients, regardless of their special circumstances. Here are just some of the ways we accomplish this:

- Itineraries, tour documents and other written materials are available in large print on request.
- Service animals are always welcome in the foot well of our vehicle.
- We are able to accommodate walkers and folding wheelchairs
- Portable oxygen is allowed onboard in small carry-on containers and must be carefully secured in an upright position in hand luggage.

Please note that because we travel to so many different places, not all areas will be accessible and may present difficulties for the physically challenged. We recommend that you chat with us in advance of booking to assist you in choosing a tour that fits your physical abilities. We will advise you if you make a request that we cannot fulfill.

Our commitment to you - What we cannot do

- We are unable to assist customers with their eating or personal hygiene.
- Health and safety considerations mean we cannot lift or carry you, and cannot provide medical services such as giving injections.
- If a medical condition requires others to provide this type of care, you should travel with a companion who can assist you during your journey.
- We are unable to provide personal care services during the journey.

We recognise the need for our website to be accessible to everyone. The World Wide Web Consortium's (W3C) Web Content Accessibility Guidelines (WCAG) are helping to make the web more accessible to users with disabilities and will benefit all users.

We're actively working to increase the accessibility and usability of our website and doing our best to follow many of the industry standards and guidelines. This website has, where possible, been built to conform to WCAG 2.0 Level AA accessibility standards.