

ACCESSIBILITY STATEMENT TREVELYAN

This access statement aims to describe the facilities and service we offer to each and every customer.

INTRODUCTION

Welcome to Trevelyan.

We aim to accurately describe our facilities and services in order for you to book accommodation that cater for your specific requirements.

Trevelyan is located in central Douglas, overlooking the charming Douglas Bay.

Great for any leisure or business trip.

The town centre is 2 minutes by vehicle

or 20 minutes at a leisurely stroll from Trevelyan.

Trevelyan has 9 steps up to the main entrance. Please note, there is no ramp.

Trevelyan has 73 guest bedrooms ranging from 1st floor - 4th floor.

Trevelyan does provide a lift, maximum capacity 2 people standing.

Unfortunately, the lift cannot accommodate a wheelchair.

Breakfast times 8am - 9am seven days a week during the season.

We can accommodate for early departures providing reception has been notified the evening before departure date.

Dietary requirements can be catered for if

given advanced notice by one day.

We look forward to welcoming you.

Should you have any queries or are in need of assistance do not hesitate to call 01624616631 or email trevelyanhotel@gmail.com

PRE-ARRIVAL

All details of Trevelyan's location can be easily found on google or website.

Situated on Queen's Promenade is paved level, flat ground.

Please advise Trevelyan of arrival time in order of a member of staff to assist you with luggage.

Douglas ferry terminal is only a 5 minute drive from Trevelyan.

Ronaldsway Airport, a 20 minute drive from Trevelyan.

CAR PARKING AND ARRIVAL

Trevelyan's main doors are approximately 1000mm wide. (Please be aware of the 9 steps leading up to main doors.)

Parking is free along the Promenade where Trevelyan is situated.

Street lighting provided at night time.

Assistance with luggage can be offered.

Trevelyan's lift is compact. Maximim capacity is 2 people standing.

Unfortunately the lift cannot accommodate a wheelchair unless foldable and guest can stand for a short

length of time until floor destination is reached.

WELCOME AREA

Flooring is carpeted into reception and bar area.

Guests are welcomed at reception on ground level to register for accommodation.

Seating is available in bar area.

BEDROOMS

There are 73 bedrooms ranging from 1st floor - 4th floor.

The door to the bedroom approximately 750mm wide.

Bed height varies from room to room.

Generally 500mm.

All rooms are bright and provide over mirrored lighting and wall lamps.

A lift will accommodate guest to desired floor destination.

BATHROOMS AND TOILETS

A door opening to the toilets varies but usually 700-750mm.

Showers vary. Most provide a step up to shower usually 100mm.

Toilet height approximately 400mm.

Wash basins heights vary usually 800mm-900mm.

En suites sizes vary due to ratio of guests in any one room.

PUBLIC AREAS-LANDINGS AND CORRIDORS

Hand rail provided to all floors.

Steps, landings and corridors are all carpeted with ceiling and wall lighting.

PUBLIC TOILETS

Ladies and Gentlmen toilets are situated on ground level. Each public toilet provides a sink 850mm in height and a toilet 400mm in height.

No hand rails are provided in either toilet.

Toilets provide over head lights.

DINING ROOM

Dining room is on ground floor with two steps leading into entry.

Dining room doors are approximately 1300mm wide.

Dining room still provides ornate Victorian features and laminated floors.

Dietary requirements can be met, providing a member of staff is notified one day in advance.

A full English breakfast is served 8am-9am daily throughout season.

ADDITIONAL INFORMATION

Free Wi Fi available.

Trained assistance dogs most welcome.

FUTURE PLANS

We aim to continuously upgrade standard accommodation to en suites.

We are planning on reviewing website later this year.

CONTACT INFORMATION

Address: Trevelyan Hotel

Queens Promenade

Douglas

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IM2 4NE

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Email: trevelyanhotel@gmail.com