ACCESSIBILITY STATEMENT

The Barn Clyeen, Douglas Road, Kirk Michael, IM6 1AU

Contact for accessibility: info@clyeen.com 0788 776 0188, www.clyeen.com

Welcome

At The Barn Clyeen we want to make everyone's stay as enjoyable as possible, and aim to accurately describe our facilities and services to give you the confidence that "The Barn Clyeen" is right for your specific requirements.

Unfortunately we are unable to accommodate full time wheel chair users as, we have narrow doorways, we do not have a lift, and all bedrooms require access via stairs. The property is therefore not suitable for persons with disabilities.

At a Glance

Level Access

- The main entrance has level access with a small threshold plate.
- There is level access from the main entrance to:
 - Lounge / Kitchen / Bathroom

Access with steps or stairs

- There are steps from the main entrance to:
 - Bedrooms

Bedrooms

• These are approached from the top of the stairs by a narrow corridor.

Level access bedrooms

• Unfortunately we do not have bedrooms with level access

Hearing

• The (lounge) TVs have subtitles where the channels transmit subtitles.

Visual

• The walls and the doors have high colour contrast.

General

The accommodation is not rated by the National Accessible Scheme.

Getting here

Please see our directions page on the website. <u>www.clyeen.com</u>

Travel by public transport

- The nearest bus stop is in Kirk Michael. The bus stop is approximately 1 miles / 1.6 km from The Barn Clyeen.
- You can contact Elegance Taxis 01624 672672 or Island Taxis 01624 878 878 to establish the availability of specialist taxis.

Parking

- We have a car park area. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is free.
- From the car park to the entrance, there is relatively level access.

Arrival

Path to main entrance

- From the parking area to the main entrance, there is relatively level access.
- The path is 1080mm wide, or more.
- The path is slightly sloped.

Main entrance

- The main entrance has level access.
- The main door is side hung and manual.
- The door is less than 820mm wide and within the property unfortunately all doors are standard width.

Getting around inside

Visual Impairment - General Information

• We have high colour contrast between walls and doorframes.

Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- TVs have subtitles (lounge only).
- All bedrooms are non-smoking.

Family bathroom

- The Bathroom does not have a window.
- The Bath is a standard bath with a shower attachment utilized standing in bath at one end. There is no Bath Rail
- Bathroom has Central Ceiling and over mirror lights

Accessible bedrooms

• Unfortunately we do not have accessible bedrooms

Self catering kitchen

- We have a galley kitchen.
- From the main entrance to the kitchen, there is level access.
- The route is less than 820mm wide.
- The door is 820mm wide or less.
- The hob is available at a height between 650mm and 900mm but does not have clear underspace.
- The sink does not have clear underspace and available at a height between 650mm and 900mm.
- The oven is available at a height below 650mm.
- The table and plates do not have high colour contrast.

Lounge

- From the main entrance to the lounge, there is level access. The route is less than 820mm wide.
- The lounge area is mainly open plan separated by a large dividing unit. There are two sofas, seat 460mm or less from floor.

Getting Around outside

Communal Garden

- From the main entrance to the gardens and lawn to the rear of the property, there is a steep slope. There is no ramp.
- From the main entrance to the communal Patio the ground is relatively level with a slight incline.

Accessibility equipment

- We do not provide wheelchairs.
- We do not have a hearing loop in the property.
- Unfortunately we are unable to assist with accessibility equiptment.

Emergency evacuation procedures

• We have no special emergency evacuation procedures for disabled visitors.

Customer care support

- Guest information files in The Barn Clyeen give details of local services and emergency procedures.
- Mobile phone reception is variable depending on your network.
- Wi-Fi is available free of charge on the property.

Guide last updated: 1 March 2018