

Ramsey Park Hotel, an accessible hotel for you to feel free to do exactly as you please

Accessibility

We value and welcome all guests at the Ramsey Park Hotel; regardless of whether your life is affected in some way by a medical condition, disability, impairment or specific learning difficulty.

All areas of the hotel is accessible to wheelchairs, all corridors are wide enough for wheelchairs, Zimmer frames and pushchairs and are well lit. There is a lift to take guests to all floors; again this is more than ample in size.

The Main Entrance and front terrace doors to the hotel is a gentle slope that is suitable for wheelchair, Zimmer frames and pushchair access.

Prior to your arrival

Reservations and all enquiries may be made by telephone (01624 818123, option 2) or by email (info@ramseyparkhotel.com) at any time day or night.

Should you wish to book a taxi to the hotel from either Ronaldsway Airport or the sea terminal in Douglas, we have a number of reliable companies that we use regularly and would be delighted to book them for you on your behalf. They do have vehicles suitable for wheelchairs if required.

Directions to the Ramsey park hotel can be found on our website.

Arrival at the Hotel

Our car park has a number of disabled car spaces at the side of the hotel with ample additional car spaces.

The Main Entrance and front terrace doors to the hotel is a gentle slope that is suitable for wheelchair access.

We are more than happy to help you with your luggage and will collect it from your car and deliver it up to your bedroom if preferred, please let us know upon arrival.

Public Areas and Reception

The hotel front entrance and lobby is tiled and the rest of the hotel is carpeted throughout. All areas of the hotel are well lit.

The reception area is on the ground floor by the entrance to the hotel. A low level desk is available as part of the reception main desk, the floor is tiled and is suitable for wheelchairs.

There are no doors from the reception area to the Piano Bar, Lake View Restaurant or lounge areas.

Service dogs (only) are permitted in the hotel restaurant areas

Piano Bar, Lake View Restaurant and Ayres Function Room

Both the Piano Bar and Lake View Restaurant are next to the hotel lobby and reception area on the ground floor. It is accessible from the hotel main entrance and the two front terrace double doors. Service dogs (only) are permitted in the Restaurant or Function room, whilst dogs are permitted in the Bar and public lounge areas.

Background music is in the Reception, Bar, Restaurant and lounge areas with full waiter service throughout.

There is ample moveable seating with restaurant chairs without arms.

Public Toilets

Our disabled toilet is situated on the ground floor next to the reception area and is easily accessible from the lobby, Piano Bar and Lake View Restaurant. This toilet has an emergency assist cord should a guest require assistance in an emergency.

The fire alarm warning system is a loud claxon sound with a red flashing light in the disabled toilet. Assistance is given if an evacuation is necessary.

The disabled toilet also has a baby-changing unit.

Accommodation

Bedrooms are located on the first, second and third floor of the hotel with access to all floors from a lift.

Room 401, 501 & 601 are dedicated disabled room with slightly larger doors; grab rails, lowered mirrors and a wet room with a shower seat.

Fire Alarm

The fire alarm services the whole hotel and can be heard throughout as a loud claxon. Most areas also have the added benefit of a red light that flashes on the fire alarm sensor.

Guests with hearing difficulties can be supplied with vibrating pads to go inside their pillow to alert them should the fire alarm sound (rooms 101, 201, 401, 501 & 601).

Assistance is given if evacuation is necessary please inform reception if you think you may require assistance in an emergency situation.