

# Queens Nineteen & Queens Twentynine:

## Accessibility statement

Arriving at Ronaldsway Airport. There is a bus leaving the airport for Douglas every 20 minutes, the journey takes 30 minutes, you alight the bus on central Promenade (at the Palace Hotel & Casino). The apartment block is located on your left hand side, the building has a magnolia/ grey finish on the exterior.

Arriving at the Sea Terminal. Take a left turn onto Douglas Promenade, follow along the coast until you reach central Promenade, the apartment block is right next to the Palace Hotel & Casino.

The main entrance has 9 deep steps (18cm) up to the entrance, the door is 78 cm wide, a hand rail is provided. There is an entrance at the rear of the property which is 78 cm wide and has a level threshold.

## Welcome & Parking

We will meet you on arrival to give you your key and show you around.

Car parking is available below road level and can be accessed via the elevator.

Street parking outside the apartments is generally available.

Elevators are accessed at ground floor, and basement levels, and are 80 cm wide at the entrance.

The elevators have automated announcements of the selected levels.