

Access Statement

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Situated up a steep hill from the Douglas sea front in the Isle of Man. We are located within a 10 minute walk of Douglas town centre and the main shops and restaurants. There is on-street parking outside and in nearby streets, but no guarantee can be given the nearby parking will be available.

Pleasington Suites has 3 suites spread over 3 floors, accessible by stairs only. It was built in 1896 in the traditional Victorian style of the day and there are some period features of the house which may make access difficult for people with limited mobility. For example the building does not have a lift and the construction and design of the building is not suitable for the installation of a lift.

We do try very hard to meet each Guest's individual needs and we look forward to welcoming you to Pleasington Suites. If you have any queries or require any assistance please phone 01624 676551 or email jackydixon@manx.net

- Access to the Hotel is gained up two steps from the pavement. There is a further step of 6.5 inches high and 65 inches wide leading into the vestibule and hallway which is carpeted.

Welcome Area

- Guests are welcomed in the hallway which is level throughout, where they are asked to register. There is no chair at reception but there is a facility to register you in the dining area just off the hallway where there is a chair if required. Please advise prior to arrival if assistance is required with luggage.

Suites **There are 2 two bedroomed suites and 1 one bedroomed suite as follows:**

- Suite 1 – located on the 1st floor which required 18 steps. In the back bedroom there is a 6' super king bed which is 28" high (Floor to top of mattress). There is access to both sides of the bed and there is a minimum space of 40 inches beside one side of the bed. In the small front bedroom, there are twin beds, 28" high. There is access on one side only.
- Suite 2 – located on the 2nd floor back which requires 28 steps from the ground floor. In the bedroom, there is a double bed which is 28" high. There is access to both sides of the bed, and there is a minimum space of 23" beside one side of the bed.
- Suite 3 – located on the 2nd floor which requires 34 steps from the ground floor. In the back bedroom there are twin beds which are 28" high. There is access to both sides of one bed, and one side of the other. There is a minimum space of 25" beside one bed, and the space of 20" between the

beds. In the small front bedroom, there are twin beds, 28" high. There is access on one side only.

- The main bedrooms in all suites have freeview digital TV with subtitles available, remotely controlled.
- There are bedside tables, bedside lamps, a wardrobe and chest of drawers, hairdryer and radio alarm clock in each bedroom.
- Each suite has a lounge, with comfy seating, tv with dvd and tea and coffee making facilities. Suite 2 also has a microwave.
- Suites 1 & 3 have a bathroom, with a bath that has thermostatic taps with a shower attachment. Suite has an en-suite wet room with power shower. There is a small step of 3 ½" into the wet room.

Bathrooms, Shower-rooms & Toilets

- The bathrooms are accessed through a level entry door, 28" wide.
- All toilets are 16 inches in height
- The wetroom in suite 2 is accessed through a bi-fold door, 25 inches wide from the bedroom.
- Toilet is 16 inches in height
- The baths in Suite 1 & 3 are 50"long, 22" wide and 23" high with non slip bath mat.
- The floor covering are lino in Suites 1 & 3, and painted fiberglass in Suite 2.

Public Areas – Halls, Stairs, Landings, Corridors

- All public areas are well lit using emergency lighting.
- There is a short pile carpet on the stairs and landings throughout.
- The stairs are 30" wide and each step is 7". There are 14 steps, a landing, then a further 4 steps to Suite1. A further 10 steps to Suite 2, and another 6 steps to Suite 3.
- There are no steps to the Guest dining room.
- The Hotel is centrally heated throughout but the temperature can be adjusted in each room to suit individual requirements.
- There are automatic audible smoke alarms in the stairwell and landings and in the hallway of each suite. There are smoke detectors in each bedroom and lounge.
- There is no lift. Bedrooms are accessed by stairs only.

Public Toilet

- There is a toilet at the top of the first set of stairs. It is accessed through a 25" wide door and is step free level entry.
- The toilet is 16" high.

Dining Room

- The Dining room is off the hallway on the ground floor and the entrance is 31 inches wide and step free level entry. It is fully carpeted.
- Large bay windows give plenty of natural light and there are two ceiling light fittings.

- Seating for 8 people at one central table. There is an additional table to seat up to 4 persons when needed. The main table is 28" high, 90" long and 40" wide.
- We can cater for food intolerances and dietary requirements. Please contact us in advance with any specific requests. Where possible all our food produce is locally sourced.
- Breakfast is a self service buffet for starters and table service for hot items including drinks.

Contact Information

Address (Inc postcode): Pleasington Suites, 7 Drury Terrace, Ballaquayle Road

Douglas Isle of Man IM2 3HY

Telephone: 01624 676551/ 07624 433940

Email: jackydixon@manx.net

Website: www.pleasington.vpweb.co.uk

Hours Of Operation: Open Year round

Local Equipment Hire: CIRCA (Centre for Information Resource Care and Assistance) CIRCA Shop mobility Level 2 Chester

Street Car Park Douglas IM1 2PG Telephone:

01624613713

Local Accessible Taxi: A1 Taxis 01624 622222 Please advise the day before if possible.