## **Accessibility Statement for The Island & Fairfield Guest House's**

This statement has been created to address the more common issues that we feel may affect your use of our properties.

## Pre-arrival

- 1. We are located in Central Douglas, 50 yards back from the Central Promenade. This is up a moderately steep hill.
- 2. There is a bus stop approximately 50 yards from the properties.
- 3. We do not accept pets

## **Arrival & Car Parking**

- 1 Unfortunately we do not have a car park however there is ample street parking outside, this is free of charge and on a first come first served basis.
- 2. We are situated on a well lit street.
- 3. The reception bell is on the front of the Fairfield door (7 Empress Drive) please press this on arrival and I will check you in.
- 4. Please let us know your expected arrival time to the Guest House.
- 5. Our accommodation is based over 2 sites, The Island, 4 Empress Drive & The Fairfield, 7 Empress Drive.
- 6. The Island Guest House has 4 Steps to the front door, then 15 stairs to the first floor, we DO NOT have a Lift in the building.

The Fairfield does not have any steps to the front door, it also has 15 stairs to the first floor, we DO NOT have a Lift in the building.

## The Island & Fairfield Guest House's

- 1. The Island Guest House is where breakfast is served, we have a small residents bar which is open during busy periods or for large groups by request.
- 2. We are able to cater for specialist dietary requirements. Please contact us should you have any as prior notification enables us to accommodate them better.
- 3. The Fairfield Guest House is rooms only.