



## **COVID19 Protocol**

### **Communication**

Regularly up-date pages on **Visit Isle of Man** and **Web Ticket Master (WTM)** websites and **Facebook** page to reflect current COVID19 policy.

### **Pre-arrival information**

1. All bookings will be taken by WTM to avoid the need for cash transactions and unnecessary paperwork. The booking process requires a name, telephone number and email address for the person making the booking (client).
2. Use standard pre-event email to client to alert to current COVID19 policy (questionnaires, shared transport, sanitiser etc.)

### **Personal Protective Equipment**

1. For all outdoor tours masks will not be required. If there is an indoor element or car-sharing to join the tour, masks may be required depending on current IOM Government advice. For these tours this will be communicated in advance.
2. Hand sanitiser will be made available by me at the start and conclusion of each tour.

### **Third-party Organisations and Businesses**

When visiting premises operated by third parties (Manx National Heritage, cafes, restaurants, churches etc.) obtain a copy of their COVID19 risk assessments and comply with any requirements; also provide them with my COVID protocol and risk assessments.

### **Emergency procedures**

All walks are operated with an experienced walk-supporter who will be familiar with this protocol.