

Ballahowin Courtyard Access Statement

Ballyhowin Courtyard – Onchan Apartment

Introduction

At Ballahowin Courtyard we want to make everyone's stay as enjoyable as possible and are committed to providing suitable access for all our guests, whatever their individual needs. This statement has been prepared to accurately describe our facilities and help those with additional needs book the right accommodation.

We regret that whilst not all of our self-catering cottages/apartments are suitable for wheelchair users, due to the door width and bedrooms being located on the 1st floor, we do have Arbory Cottage, Rushen Cottage and Onchan apartment that offer wider accessibility. Please contact us to discuss any requests or specific requirements and we will do our best to help.

Ballahowin Courtyard is currently rated 5 Star & 4 Star Gold by Visit Isle of Man.

Onchan Cottage is a 2-bedroom barn converted holiday cottage built in stone. It is situated on a working farm on the Isle of Man. We would recommend Onchan Cottage is suitable for older and less mobile guests and part-time wheel-chair users.

Pre-Arrival

- The location, information and contact details can be found on our web site - www.ballahowincourtyard.com Brochures are available on request.
- The nearest village is St Marks (15/20 minutes' walk), which is serviced by regular buses.
- The nearest town is Douglas (8 minutes' drive).
- Local taxis are available, telephone numbers can be supplied.
- Car Parking Facilities - Parking is available adjacent to the courtyard. This is a level surface, partly on gravel and partly on tarmac.
- There is an outdoor lighting for night-time.

Main Entrance

- Courtyard entrance has level door access, the door has a low- level threshold and there are level access flagstones in the courtyard.
- Additional threshold ramp available on request.
- The cottage name is clearly visible.
- Extra keys can be made available on request.
- Entrance hall light switches are at the door.

Cottage Information – General

- The cottage is on one level (No steps). The bedrooms are carpeted. The hall, kitchen and lounge have oak flooring and the bathroom has slate flooring. Floor to ceiling tiling.
- The whole cottage has underfloor heating. Fuel source is oil.
- All fire doors are solid. The doors vary in width from 73cm to 80cm wide.
- The lounge/kitchen/dining is open plan living.
- There is adequate lighting throughout the cottage with both ceiling and lamp lights.
- There is level access from the main entrance to the lounge, kitchen, bathroom and bedrooms.

Lounge / Dining Area

- In the lounge there is a 2-seater sofa, high-back chair, nest of tables and a dining room table and chairs.
- Television, sky box and DVD player, table lamp & rug (this can be removed on request).

Bedrooms

- Bedroom 1, has a standard double bed. Walk-in storage, chest of drawers and bedside tables with lamps.
- Bedroom 2, has a standard single bed. Walk-in storage, chest of drawers, bedside table and lamp.
- We provide non-allergic bedding.

Bathroom

- Bath including is an adjustable height shower over the bath. Toilet, wash hand basin and under sink storage.

Kitchen

- In the kitchen there is an electric hob at standard height work-top level and integral electric oven.
- A microwave is provided along with a washer/dryer and dishwasher.
- Kitchen wash basin and drainer are at standard height work-top level.
- There are numerous kitchen storage cupboards and standard height worktops with under unit lighting and an integrated fridge with freezer box.

Outdoor Patio & Courtyard Area

- Outdoor picnic benches on level access flagstones.
- Suitable for wheelchair user.
- Small patio access via the double bedroom. Outdoor garden furniture, table & chairs.

Additional Information

Hiring Accessibility Equipment –

The Isle of Man has charities and businesses that are happy to lend accessible equipment in exchange for a donation or fee.

- British Red Cross
- Disability Networks
- CIRCA
- Just Care products

There is a strict no smoking policy.

Assistance Dogs are welcome on request, but visitors must provide their own equipment.

We can provide information in large print on request.

Address:

Mrs Lorraine Quayle

Ballavitchel Lodge

Ballavitchel Road

Crosby

Isle of Man

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www.ballahowincourtyard.com

We welcome your feedback to help us continually improve if you have any comments please phone 07624 472767 or email ballavitchel@yahoo.co.uk