

## **Accessibility Statement – Azur Hotel**

We are pleased to provide you with some information that we hope will make your visit to The Azur Guest House an enjoyable one, regardless of whether your life is affected in some way by a medical condition, any disability or impairment.

Everyone's needs are different and if you are concerned in any way that a particular aspect that you might be looking for is not covered below then please contact us.

We request that anyone wishing to make an enquiry or booking inform us of any special needs that they may have in order for us to meet any personal requirements.

### **On arrival**

- There are 6 steps from the main road to the hotel front door, followed by a further 2 steps to enter the premises

### **The Ground Floor**

- The ground floor is one corridor with an adjacent staircase
- The ground floor is tiled, with staircases well lit & carpeted

### **Bedrooms**

- We have a lift to the main 5 floors of the hotel, and no lift to the basement which holds one bedroom
- A banister runs all the way up the stairs to each floor on both sides of the stairs
- Corridors are well lit and carpeted
- Bedrooms are on 6 floors. Floors 1, 2, 3 & 4 are split level and contains stairs to some of the rooms
- Non-feather or synthetic pillows and duvets are available on request
- All of our bedrooms have a small fridge if needed to store medication

### **Fire Alarm and evacuation**

- The fire alarm is audio only however systems have been put in place to ensure the safe exit of all guests in the case of an emergency. If you have any concerns on this issue our Duty Manager will be pleased to talk to you about these procedures.

### **Other information**

- Guide dogs are welcome
- The building is unmanned however guests can call 602555 for assistance
- The hotel has no signs or literature in Braille

- This accessibility statement is reviewed and updated on an ongoing basis to adhere to best practice and current health & safety legislation

We have tried to be as accurate as possible in our Access Statement but are always willing to give further information on any aspect of the hotel if you have a particular query. If you require further assistance, then please do not hesitate to contact us.