<u>Athol Park Guest House – Access Statement</u>

INTRODUCTION

The Athol Park Guest House was built as a guest house in the early 1900s and does not have a lift. It is therefore not easy or suitable to adapt for guests with mobility problems. Regrettably due to its original architectural features, our premises are not suitable for wheelchair users, as there is no level access from the street, and the guest bedrooms are located on the 1st and 2nd floors.

There are 10 steps from Athol Park up to our front door, with no level access from the street. Guest Bedrooms are located on either the first floor (approx. 20 steps from the front door) or the second floor (a further 20 steps). We have no ground floor bedrooms.

Our fire alarm system includes flashing red beacons in the guest rooms, to assist guests with hearing impairments recognising that the fire system has activated. This is additional to the standard sirens in each guest room.

ARRIVAL & CAR PARKING

Our guest house does not have a car park, but there is plenty of on-street parking nearby. This unfortunately means that we have no reserved parking spaces for disabled guests. We can provide full travel details to our guest house on request.

Bus Services run regularly to the village from Douglas and the airport (numbers 1, 2, 11 & 12). The nearest bus stop is outside the Steam Railway Station; about 150m walk from our guest house.

After agreeing arrival times, we will meet you at the guest house and show you the facilities. If you have any questions, please ask us. A Guest Information folder is provided in all bedrooms, giving details of the guest house, and details of some of the local attractions which we hope you find of interest.

GENERAL

We do not accept pets, however if you wish to bring your assistance dog, please contact us to discuss your requirements before arrival.

We do not have a public telephone available, but we do offer free Wi-Fi for guests, which is available throughout the guest house.

Our guest house has oil central heating, via radiators. The radiators in the guest rooms have a thermostatic valve which can be set between 10°C and 23°C. We can set the system to achieve specified temperatures at certain times, and if you would like to take advantage of this facility, please let us know.

Televisions are provided in all guest bedrooms, with the standard "Freeview" service available from the Isle of Man TV transmitters. Tea and coffee making facilities are also available in all rooms.

Our guest house is non-smoking, and the use of candles is not permitted.