

Adelphi Guest House
Access Statement

Welcome

Adelphi Guest House is a 3-star guest accommodation in a traditional Victorian building, which has 11 ensuite guest bedrooms. It is located in the heart of the island's capital, Douglas, making it an ideal base to explore this peaceful and beautiful island.

We aim to provide a comfortable, relaxing, and enjoyable stay. If you have any specific questions, please feel free to contact us, and we will do our best to assist you.

Pre-Arrival

- Adelphi Guest House is situated on Broadway, just a five-minute walk from Douglas Promenade. It is centrally located for all amusements and shops, close to the TT Grandstand, and within walking distance of Noble Park, bowling greens, and other outdoor attractions. However, please be aware that if you are driving, the postcode you enter may not navigate directly to the property. You can find us on Google Maps or Apple Maps. If you have any doubts, please call us.
- Taxis are always available directly outside the airport and ferry terminal. The cost from the airport will be approximately £20.00–£25.00, and from the ferry terminal, it will be approximately £5.00–£8.00.
- Bus services run every 20 minutes. The following bus numbers operate services between the airport and Douglas: 1, 1a, 2, 10, 10b, 11, 11a, 12, X1, and N1. For the full bus timetable, please visit the website: <http://www.gov.im/publictransport> or call 01624 662525.

The nearest bus stop from the airport to the guest house is located by Villa Marina. Walk straight up the hill from Broadway, pass the traffic lights, and you'll find the stop about 100 meters on the right. If you have difficulty walking, we would not recommend walking up from the bottom of the hill, as the guest house is located halfway up. There is also another bus service from the main bus station on Lord Street by the ferry terminal. Bus number 3 (every 20 minutes) operates between Douglas and Laxey/Ramsey. Get off at the St. Ninian's High School stop, and walk down the hill for about 3 minutes on your left. Bus service No. 3A or No. 25 (every hour) also runs from the main station directly to the front of the guest house.

- Full address: The Adelphi, 15 Stanley View, Douglas, Isle of Man, IM2 3JA.
- Telephone: 01624 676591. The telephone is generally answered 24 hours.
- Email: adelphihotel@hotmail.com. We will respond to your email inquiries as quickly as possible.

Please note that pets are not allowed on the property.

Our accommodation is spread over 4 floors, and there are 15 steps to access the main entrance. Unfortunately, there is no lift.

Arrival and Car Parking

- We kindly request that you advise us of your estimated time of arrival if possible.
- Our standard check-in time is from 2:00 pm to 10:00 pm, but late check-in is available upon request.
- We are happy to provide luggage storage before check-in time and on the day of departure at no additional charge.
- Our front door is always locked, and access is via a door code. A separate room key will be given to you once you check in.
- We will assist with luggage if required.
- There is no reception at the guest house. Please ring the bell on arrival, and a member of staff will open the door to check you in.
- We do not have parking available on the property, but free on-street parking is available around the guest house. Parking restrictions apply from Monday to Friday, 8:00 am to 6:00 pm, with a maximum stay of two hours using a parking disc, which we provide at the information desk. There is also unrestricted parking about 5 minutes' walk away, on St. Ninian's Road, next to Nobles Park.
- Breakfast is served from 8:00 am to 9:00 am every morning. Tea, coffee, and toast will be served at the table. Juice and cereal are available via self-service. A full English breakfast or Manx Kipper is available for ordering. If you have any specific dietary requirements, such as gluten-free, please speak to a member of staff, and we will do our best to accommodate you.
- We also provide cereal, juice, and toast or packed sandwiches for an early breakfast, if required.
- All guest bedrooms are equipped with a flat-screen TV, tea/coffee-making facilities, and hairdryers.
- Each room has a walk-in, electric shower. Bath towels and shower gel are provided in each room, and shampoo is available upon request.
- Free Wi-Fi is available throughout the building at no extra charge for all guests.
- A small convenience shop and pharmacy are located within 50 meters up the hill.
- Various takeaways and restaurants are just a 3-minute walk away.
- A fridge, microwave, and toaster are available in the dining room (on the ground floor) for all guests to use.
- A seating area with a 40-inch TV is available in the dining room.
- Smoking is strictly not permitted anywhere on the property.
- The property is equipped with a fire alarm system, smoke detectors, fire extinguishers, emergency lighting on all floors, fire doors, and clearly marked fire escape routes.