

Accessibility Statement - Glenlough Campsite

Introduction to Glenlough Campsite

The following statement is a summary of our provision

We aim to ensure all guests enjoy our campsite and facilities. If you need any assistance either whilst planning your visit or during your stay, we would be delighted to help. Please contact us by telephone or email if you have any queries or requests regarding access to our facilities.

Buses and can be easily accessed to and from the Douglas and the ferry.
Telephone numbers for local taxi services are listed on our notice boards. Local attraction leaflets along with bus and train timetables can be obtained at the site.
Tourist Information Centre can be found 3.5miles away at the Welcome Centre in Douglas.

We cater for motor homes, touring caravans, tents and Pods
We offer free Wi-Fi access.
Please specify additional requirements on booking.
Reservations can be made by telephone, email, online or letter, payment is made by BACS, cash or cheque.

Pitches are not allocated on booking but we are happy to advise you on the location and suitability of pitches for your requirements.

If it would be helpful for you, we will try and reserve a pitch as near as possible to the toilet block if you let us have full details of your request when you make your reservation

The road surfaces around the campsite are gravel with concrete and tarmac around the main facilities.
Speed limit on the Campsite is restricted to 5mph

Use of Electric hook-ups:

For your safety please ensure you have a correct outdoor campers, rcb-protected socket and cable with a male 3 pin outdoor 240 volt cable of appropriate IP rating and thickness. If you do not, we may have one for hire at reception.

Practicalities:

BRING A TORCH! Glenlough has minimal lighting to the pitches so that you can enjoy the beautiful night sky.

At present, we have no dedicated bathroom facilities for wheelchair users, however one of the gents and the ladies toilet/shower blocks are accessible. One Gents/toilet /shower block is not suitable for a wheelchair user, as there is a step up to the main door also a step into the shower tray which could be difficult for a wheelchair user to manoeuvre. There is no alarm system.

Customers with disabilities are advised to have an able-bodied person with them to offer assistance (The site is not manned 24 hours a day)

The dishwashing area has stainless steel deep sinks with push taps.
There are deep sinks for handwashing and a drying room.
Washing machines and dryers are not provided - there is a public launderette in Douglas.

All the tap water is drinkable.

Please ask to store medication – safe in the office fridge.

You can park your car next to your tent.

All grassed areas are regularly mowed.

Fire Points are strategically placed around the site.

Please note; Assistance dogs are welcome during the TT period.

We aim to cater for the needs of all our visitors.

If you have any queries please feel free to contact us by phone, email or letter.