

## **Accessibility Statement for HQ Bar & Restaurant**

At HQ Bar & Restaurant and our associated Guest Houses we welcome customers with disabilities. This statement has been created to address the more common issues that we feel may affect your use of our property and services.

### **Pre-Arrival**

- \* For assistance prior to arrival please contact our team on (01624) 676355 or via email: [hq@hqbar.im](mailto:hq@hqbar.im)
- \* We are located in Central Douglas, 100 yards back from the Central Promenade. This is up a moderately steep hill
- \* There is a bus stop approximately 100 yards from the property
- \* We do not accept pets, however please contact us should you have an assistance dog to discuss your requirements

### **Arrival & Car Parking**

- \* Unfortunately we do not have a car park however there is ample street parking outside, this is free of charge and on a first come first served basis.
- \* We are situated on a well lit street. We also have outside lighting to assist access via our entrances.
- \* Our accommodation is based over three sites and accessibility to each of these is covered below.

### **HQ Bar & Restaurant / Mereside Guest House**

- \* HQ Bar & Restaurant is the main focal point of our operation. This is where our Bar, Restaurant, Reception Desk and 11 of our bedrooms can be found.
- \* We are able to cater for specialist dietary requirements. Please contact us should you have any as prior notification enables us to accommodate them better.
- \* Entrance to the building can either be made via steps at the front or by use of the ramped access at the side of the building.
- \* We have two doors offering access to the building and these can both be reached via the ramp.

\* Inside the building we have easy open doors, a ground floor disabled toilet and lift to all floors.

\* Some of our rooms are disabled friendly, and include walk in showers, additional grab rails, space for a wheelchair, and emergency cords linked to the reception and bar. Please contact us if you have special requirements.

### **Glen Mona & Rosslyn Guesthouses**

\* Our 27 other bedrooms and Self-Catering Apartment are located between the Glen Mona and Rosslyn Guest Houses.

\* These are traditional old properties which require access to the properties by the way of steep steps and are unsuitable for Guests with disabilities.