



## Accessibility Statement - Anglesey Fishing and Boat Trips

Anglesey Fishing & Boat Trips makes every effort to ensure our “Experience” is accessible to as many passengers as possible. This accessibility statement has been produced to give you the information you need to make an informed choice about any access requirements you or your fellow passengers may have before you decide to book with us. However,

all passengers must be aware that the nature of our Trips are weather dependant.

Where Maritime regulations take precedence, including any legal responsibilities of the Master of the Vessel, we reserve the right at all times to refuse any passengers to participate on one of our trips for reasons relating to the health and safety of all passengers, crew and vessels.

- Age limits.
  - All passengers must be over the age of 5.
- Physical Disability, Mobility Issues
  - Regrettably, our vessels are not suitable for wheelchair users as there isn't level access via a ramp.
  - Passengers with a disability who require physical assistance must be accompanied by at least one helper who is aged 18 or over who must be able to provide the passenger with a disability with any requisite assistance in the event of emergency or evacuation procedure.
  - If you use a wheelchair you may travel with us providing you can get on and of the vessel either unaccompanied or with the assistance of your helper.
  - Wheelchairs are the responsibility of its owner and not Anglesey Fishing & boat trips if left unattended.
  - Please contact us to discuss any requests or requirements that we may be able to assist with and we will endeavour to accommodate.
  - Any questions, do not hesitate to call our customer services team on 07961961377
- Arrival and check in
  - We offer an accessible check in service for those special needs and disabled people who wish to travel with us and are accompanied on arrival by their designated helper. For safety reasons, guests with disabilities are required to have at least one helper over the age of 18 accompany them onto the vessel.
  - For passengers with special needs, your accompanying helper must be able to take full responsibility to explain the importance of safety on one of our trips which includes the need to follow any instructions given by the skipper, explain that they cannot ordinarily get off the vessel once the trip is underway and refrain from any activity that may put themselves or any other passenger and crew in danger. For those passengers who do not understand the concept of queuing, have difficulties with social interaction, have a limited capacity to follow instructions or to understand others' emotional feelings or expressions, or who

may become agitated or distressed whilst on their trip, please call us to discuss trip options.

- Guide and Assistance dogs;
  - You can bring a Guide or Assistance dog onboard one of our vessels with you.
- Medical Conditions and Pregnancy
  - Again with your health and safety in mind we do not allow passengers to travel with us with any of the following conditions
  - pregnant women
  - people with existing back complaints/ heart complaints
  - Passengers must advise Anglesey Fishing & Boat Trips before booking of any medical conditions or disabilities that any passenger(s) are suffering from or have ever suffered from prior to booking, particularly dizzy spells, epilepsy, back/bone conditions and diabetes (this is not an exhaustive list).
- Booking
  - We strongly recommend calling us to book your trips with us and to discuss your access requirements.

For safety reasons, the number of disabled people permitted on our vessels at any one time may be limited. Therefore when you book with us you may be asked to divide your party into smaller groups, and travel at different times or on different vessels dependent on the availability of trip times and vessels available on the day you wish to travel with us. A designated helper must be a named person over the age of 18 whose details have been supplied to us at the time of booking.

We hope the above information helps you to better understand your access requirements to undertake one of our trips. Feel free to talk to us for further assistance.

Anglesey Fishing & Boat Trips will not accept any liability for personal injury, or injury to others and passengers participate entirely at their own risk.