

## ACCESSIBILITY STATEMENT FOR ARRANDALE HOUSE & APARTMENTS

### Introduction:

Our accommodation is situated over 3 sites, the Arrandale House, Allerton and Arrandale Apartments. All are located in a quiet residential area in central Douglas. All are Victorian properties situated in a quiet landscaped square with gardens in the centre.

The main guesthouse comprises of 18 ensuite rooms. The Allerton comprises of 10 ensuite rooms and Arrandale Apartments comprises of 7 self-catering apartments.

We look forward to welcoming you. If you have any queries or require any assistance, please telephone 01624 674907 or email [arrandale@manx.net](mailto:arrandale@manx.net).

### Pre-Arrival:

For assistance prior to arrival please contact our team on 01624 674907 or via email: [arrandale@manx.net](mailto:arrandale@manx.net).

Taxis are available from the airport and sea terminal.

The nearest bus stop is on York Road, approximately 400 metres from the accommodation, where there is a shelter with seating. Ask the driver for the stop at York Road. The No. 22, 25 and 13 buses serve this area and buses to Douglas town centre take approximately 5 minutes. The road from the bus stop to the accommodation has wide tarmac pavements and involves a slight incline and a slight decline. The road is well lit by street lighting.

We accept dogs at our accommodation by prior arrangement and charges apply.

### Arrival & Car Parking

Unfortunately, we do not have a car park however there is ample street parking outside.

The square is well lit with street lighting.

There is no dedicated car parking space for the accommodation. The area is a disc parking zone. We can provide parking discs at the main reception.

You can park free between hours of 18:00 and 08:00 7 days a week. During the day you are required to display a permit showing your arrival time. You are permitted to park there for 2 hours maximum, after which you must move the vehicle to another space, it can be just over the road.

Our accommodation is based over three sites and accessibility to each of these is covered below.

### Arrandale House

Arrandale House is our main guesthouse, and this is where our Bar, Restaurant, Reception Desk and 18 of our bedrooms can be found located on the upper floors.

Arrandale House is a Victorian Property and access is via 7 steps. The entrance door has a 12cm threshold to clear. There are no handrails.

Unfortunately, we do not have a lift and access to all rooms is via stairs.

### Allerton Guesthouse

Allerton comprises of 10 ensuite rooms.

Access to the building is via 2 steps and the entrance door has a 18cm threshold to clear.

Unfortunately, we do not have a lift. 2 rooms are located on the ground floor and the rest require access via stairs.

### Arrandale Apartments

Arrandale Apartments comprises of 7 self-catering apartments.

Access to the building is via 4 steps and the entrance door has a 18cm threshold to clear.

Unfortunately, we do not have a lift. 2 apartments are located on the ground floor and the rest require access via stairs.