

The Sefton Express Hotel Access Statement

We are pleased to provide you with some information that we hope will make your visit to The Sefton Express Hotel an enjoyable one, regardless of whether your life is affected in some way by a medical condition, any disability or impairment.

Everyone's needs are different and if you are concerned in any way that a particular aspect that you might be looking for is not covered below then please contact us.

Prior to your arrival

- Enquires and reservations may be made by telephone, fax or email.
- Should you require a taxi from the airport or boat terminal, we use a reliable company and can book on your behalf or can be picked up outside the terminal.

On arrival at the hotel

- There are two designated disabled spaces in the car park at the side of the hotel and there is also a general car park all on the level.
- Entrance to the hotel is on a level ground.

Location

The Sefton Express is located opposite the Airport and is ideal as a hub to explore the Island or a business trip to get about. Very close to good public transport stops. The property is easily accessible from the local attractions and shopping centre.

Access

Access to the reception from the car park is on the level and all floors are level and accessible from the lift. The breakfast is served in the reception area on the ground floor and has level access.

There is a disabled toilet situated on the first floor and is fully equipped with panic alarm.

Accommodation

Each room includes an iron, ironing board, tea and coffee making facilities, hairdryer, chair, internet access (small charge), personal safe, direct dial phone, LCD TV (hopefully by April all of the hotel), in addition to the usual facilities.

Two specific disabled rooms are situated one on each floor. These rooms feature a walk-in shower with a seat fastened to the wall and the first floor one is accessible via the lift.

Corridors are all carpeted and well lit with auto closes on all doors.

Basic statistics

Door width: 79cm

Bed height: 65cm

WC height: 47cm

Room lights can be switched off from the bed.

Facilities

The Sefton Express Hotel has 42 car park spaces situated in 3 carp parks around the hotel. The car park is strictly for patrons of the Hotel.

Food and drink

The breakfast area is within the reception area. Light snack meals are available every day, and are ordered with the receptionist. These can be eaten in the dining area or taken back to your room. A small but well stocked bar is available for your refreshment requirements

Equipment:

Scooters and other mobility equipment are available for hire. This is best arranged before arrival so it can be in place when you arrive. Please contact CIRCA 01624 613713

Fire alarm

The fire alarm is a high pitched siren and does not have flashing lights
An evacuation procedure can be agreed with guests on arrival
Please make yourself familiar with them for your own safety. Personal safety (fire) door hangers are used in the specific disabled rooms.

Additional information

Service dogs are welcome