

## **Access Statement – Inglewood Hotel**

**This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.**

### **Introduction**

Situated on Douglas sea front in the Isle of Man. We are located within a 20 min walk of Douglas town centre and the main shops and restaurants.  
The Inglewood has 16 en-suite bedrooms spread over 4 floors, accessible by stairs only.

The Inglewood was built in 1907 in the traditional style of the day and there are some period features of the house which may make access difficult for people with limited mobility. For example the building does not have a lift and the construction and design of the building is not suitable for the installation of a lift.

We do try very hard to meet each guest's individual needs and we look forward to welcoming you to the Inglewood. If you have any queries or require any assistance please phone 01624 674734 or email [inglewoodhotel@manx.net](mailto:inglewoodhotel@manx.net)

### **Pre-Arrival**

#### **Directions:**

- You can find us on Queens Promenade, Douglas
- If you are arriving by air, you can catch a bus from just outside the main airport exit every 20 minutes on weekdays and approximately every 30 minutes at weekends and bank holidays. Bus numbers 1, 2, 11 and 12, take you directly into Douglas and along the promenade. Just check when you get on if the bus is stopping on Queens Promenade.
- There are also plenty of taxis outside the front door of the airport. The normal fare in to Douglas is approx. £24.00
- If you are arriving by ferry, you can catch a bus from Loch Promenade or get a taxi from outside the Sea Terminal.
- The nearest bus stop is within 50m of the guest house.
- A regular bus service takes you along the promenade into Douglas and the main Douglas bus station where you can change buses for several destinations. Details can be found by clicking the following link: <https://www.gov.im/categories/travel-traffic-and-motoring/bus-and-rail/bus-vannin/bus-timetables/>
- Taxis can be pre-booked for you if required

### **Car Parking and Arrival**

- Parking is free outside the guest house on the promenade without time restrictions
- We can provide you with a parking disc free of charge, which you will need to display on your windscreen when parking in designated "Disc Zone parking" around the Island.
- Access to the guest house is gained from the pavement up 9 steps, each 8 inches high and 64 inches wide. This gives access to the outside terrace area where there is

one further step of 5.5 inches high and 76 inches wide leading through the front door and into the hallway and reception area. The hallway and reception area are level throughout and the floor is carpeted

- The reception area is lit with ceiling lights.

### **Welcome Area**

- Guests are welcomed at the reception desk in the hallway which is level throughout, where they are asked to register. There is no chair at reception but there is a facility to register guests in the lounge just off the hallway where there is a chair if required.
- All guests are offered assistance with luggage.

### **Bedrooms**

- There are 16 ensuite bedrooms which vary in size and style and the bedrooms are located over 4 floors. There are no bedrooms at ground floor level.
- Our bedrooms are accessed by means of a series of stairs with seventeen 200mm (8ins) steps to the first floor.  
There is a hand rail on one side and we have 4 floors of bedrooms in total.
- Our beds are made up with duvets but sheets and blankets can be provided if preferred. Please specify before your arrival.
- All rooms have free view remote controlled digital TV's with subtitles available.

### **Public Areas – Halls, Stairs, Landings, Corridors**

- All public areas are well lit using a combination of ceiling and floor standing lamps
- There is a short pile carpet on the stairs and landings throughout.
- There are no steps to the guest dining room, guest lounge and residents bar, all of which are on the same level as Reception.
- The Hotel is centrally heated throughout and the temperature can be adjusted in each room to suit individual requirements using the thermostatically adjustable valves on the radiators.
- There are automatic audible smoke alarms in the stairwell and landings and outside the bedrooms.
- There is no lift.

### **Public Areas – Lounge**

- The Guest lounge is situated on the ground floor with level entry from the main entrance area. Please note the ground floor level is 9 steps higher than the promenade.
- The lounge door is 30 inches wide
- The room has a mixture of seating with sofas and soft chairs with and without arms together with low level coffee tables. It is carpeted throughout and has a rug in the centre.

### **Public Toilet**

- There is a public bathroom on the 1<sup>st</sup> floor with a large bath and toilet. They are accessed through a 29" wide door
- The toilet is 16" high.

### **Dining Room**

- The Dining room is off the hallway on the ground floor (9 steps above promenade level) and the entrance is 30 inches wide and step free level entry. It is fully carpeted.
- The room has some natural light and is further lit by overhead lamps.
- Seating for 32 people at several tables. The tables are 30" high and 35" square and are dark coloured and contrast with the white crockery. There are leather upright chairs for seating.
- We can cater for food intolerances and dietary requirements. Please contact us in advance with any specific requests. Where possible all our food produce is locally sourced.
- Breakfast is a self-service buffet for cereals and juices and table service for hot items including drinks. Full table service is available on request.

### **Contact Information**

Address (Inc postcode): Inglewood, 26 Palace Terrace, Queens Promenade, Douglas, Isle of Man, IM2 4NF

Telephone: +44 (0)1624 674734

Email: [inglewoodhotel@manx.net](mailto:inglewoodhotel@manx.net)

Website: [www.inglewoodhotel-isleofman.com](http://www.inglewoodhotel-isleofman.com)

Hours Of Operation: Open Year round

Local Equipment Hire: CIRCA (Centre for Information Resource Care and Assistance) CIRCA Shop mobility Level 2 Chester Street Car Park Douglas IM1 2PG Telephone: 01624 613713