

<https://www.classiclodges.co.uk/our-hotels/ramsey-park/accessibility/>

Accessibility

- [Home](#)
- [Accommodation](#)
- [Special Offers](#)
- [Food & Drink](#)
- [Buy a Voucher](#)
- [Afternoon Tea](#)
- [Things to do](#)
- [Isle of Man TT](#)
- [How to find us](#)
- [Accessibility](#)
- [Enquiries](#)

Ramsey Park Hotel is a newly-built property and includes some of the best accessibility and disabled facilities for all guests on the Isle of Man.

Accessibility

All areas of the hotel are accessible to wheelchairs, all corridors are wide enough for wheelchairs, zimmer frames and pushchairs and all areas are well lit. There is a capacious lift to take guests to all floors.

The main entrance and front terrace doors to the hotel have a gentle slope that is suitable for wheelchair, zimmer frames and pushchair access.

Prior to Your Arrival

Reservations and all enquiries can be made by calling **01624 818123** (option 2) or [by email](#) at any time day or night.

Should you wish to book a taxi to the hotel from either Ronaldsway Airport or the sea terminal in Douglas, we know a number of reliable companies with vehicles suitable for wheelchairs if required and we would be delighted to book them for you on your behalf. Directions to the Ramsey Park Hotel [can be found here](#)

Arrival at the Hotel

Our car park has a number of disabled car spaces at the side of the hotel with ample additional car spaces. The main entrance and front terrace doors to the hotel have a gentle slope that is suitable for wheelchair access.

We are more than happy to help you with your luggage and will collect it from your car and deliver it up to your bedroom if preferred. Please let us know when you arrive.

Public Areas and Reception

The hotel main entrance and lobby is tiled and the rest of the hotel is carpeted throughout. All areas of the hotel are well lit. The reception area is on the ground floor by the entrance to the hotel. A low level desk is available as part of the reception main desk, the floor is tiled and is suitable for wheelchairs. There are no doors from the reception area to the Piano Bar, Lake View Restaurant or lounge areas.

Service dogs (only) are permitted in the hotel.

Piano Bar and Lake View Restaurant

Both the Piano Bar and Lake View Restaurant are next to the hotel lobby and reception area on the ground floor. They are accessible from the hotel main entrance and the two front terrace double doors. Service dogs (only) are permitted in the Bar, Restaurant and public lounge areas.

Background music is played in the Reception, Bar, Restaurant and lounge areas and we offer full waiter service throughout.

There is ample moveable seating and our Restaurant chairs do not have arms.

Public Toilets

Our disabled toilet is situated on the ground floor next to the reception area and is easily accessible from the lobby, Piano Bar and Lake View Restaurant. This toilet includes an emergency assist cord.

In the disabled toilet, the fire alarm warning system is a loud claxon sound with a red flashing light. Assistance is given if an evacuation is necessary. The disabled toilet also has a baby-changing unit.

Accommodation

Our bedrooms are located on the first, second and third floors of the hotel with access to all floors from the lift.

Room 101 is a dedicated disabled room with slightly wider doorways, grab rails, lowered mirrors and a wet room with a shower seat.

Room 201 and 301 are disabled friendly with grab bars fitted in the bathrooms. Please note these bedrooms have baths with an overhead shower fitted.

Fire Alarm

The fire alarm services the whole hotel and can be heard throughout as a loud claxon. Most areas also have the added benefit of a red light that flashes on the fire alarm sensor.

Guests with hearing difficulties can be supplied with vibrating pads to go inside their pillow to alert them should the fire alarm sound (rooms 101, 201 and 301).

Assistance is given if evacuation is necessary please inform reception if you think you may require assistance in an emergency situation.

Please let us know if you need any further information or have specific requirements by calling Reception on **01624 818123**.