Peel F.C. TT Campsite Accessibility Statement

We aim to ensure all guests enjoy our campsite and facilities. If you need any assistance either whilst planning your visit or during your stay, we would be delighted to help. Please contact us by telephone or email if you have any queries or requests regarding access to our facilities.

Telephone numbers for local taxi services are listed on our notice board. Some local attraction leaflets along with bus timetables can be obtained at the site.

Tourist Information Centre can be found a short distance away in Peel at Peel Commissioners, Town Hall, Derby Road, Peel, open from Monday to Friday, telephone <u>01624 842341</u> or the Welcome Centre at the Sea Terminal in Douglas. Free WiFi on site will allow you to access online tourist information such as <u>www.visitisleofman.com</u>.

We cater for tents only - we cannot accept campervans or caravans.

We offer free Wi-Fi access and plenty of phone charging points.

Please specify additional requirements on booking. Reservations can be made by online, telephone or email. Payment is made by bank transfer or cheque.

Pitches are not allocated on booking but we are happy to advise you on the location and suitability of pitches for your requirements.

If it would be helpful for you, we will try and reserve a pitch as near as possible to the toilets and facilities if you let us have full details of your request when you make your reservation.

The car park surface at the campsite is concrete and tarmac around the main facilities.

Vehicles cannot be parked on the grass next to pitches but can be within a few metres, depending on your pitch position, in the designated parking areas.

Speed limit on the campsite is restricted to 5mph

We do not offer electric hook-ups but have plenty of available plug sockets within our clubroom.

At present, we have two toilet rooms suitable for wheelchair users but do not have a dedicated shower facility for wheelchair users, however the gents and the ladies showers are accessible with assistance. There is a step into the showers which could be difficult for a wheelchair user to manoeuvre without assistance. There is no alarm system.

Our clubroom and bar is upstairs on a first floor with no lift access.

Customers with disabilities are advised to have an able-bodied person with them to offer assistance (The site is not manned 24 hours a day).

Washing machines and dryers are not provided - there is a public launderette in Peel.

All tap water is drinkable.

Please ask to store medication – safe in the canteen fridge.

Fire Points are strategically placed around the site.

Please note dogs are not allowed on site.

Strictly no glass items to be brought on site.