ACCESABILITY STATEMENT

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement Hill House Bed and Breakfast.

Introduction:

Hill House is located a short walk from the centre of Port Erin in the South of the Island and offers Three guest rooms; two twin/double rooms and a double only room. All rooms share a spacious bathroom with bath and shower facilities.

Hill house is a relatively modern property and all the guest rooms have been newly decorated and all other parts have been recently refurbished. Whilst we aim to meet the needs of all our guests there are some features of the house which might make access difficult for people with limited mobility.

We are located within a 5 minute walk to the centre of Port Erin and the large, sandy Port Erin beach shops, bars and transport links to the rest of the island including the Victorian steam railway There is also a Golf course within a few minutes walk. We look forward to welcoming you. If you have any queries or require any assistance please phone 07624 307933 or email <u>hillhousebandbiom@gmail.com</u> or visit our website www.hillhousebandbiom.com.

Pre-Arrival

i/ We are located just a short walk off the Upper promenade (Bradda Hiar)

ii/ For full details and maps of how to reach us please see the directions section on our website. ? iii/The nearest shops are approximately 500m away.

iv/ The nearest bus stop is in the village centre with frequent services to the airport and ferry terminal and connections to the rest of the island. When travelling to us you should ask for Bridson Street, Port Erin. Here there is a shelter with seating and toilet facilities. Buses to Douglas and the airport run approximately every 20 minutes. Travelling time to the airport is approximately 20 minutes and to Douglas 45 - 50 mins. The last bus in the evening from Douglas is 11.30pm. v/ Port Erin railway station is approximately 500 meters away, connecting with various stations in the south of the island and terminating in Douglas. During the summer trains run approximately every two hours.

vi/ Taxis are usually available at both the Ferry terminal and airport and there are a few local taxis which we can book for you in advance if required.

vii/ Ronaldsway airport is 15minutes by car. Easy jet and Flyby operate regular services to various UK airports.

viii/ We regret that we are unable to accommodate guests' pets but we will possibly be able to welcome assistance dogs as long as they are able to accept our resident cats

Car Parking and Arrival.

i/ On street parking is available and we have one private space which we will reserve for people with limited mobility by arrangement.

ii/ Access to our property is gained either from the flagged pavement through a small garden gate via our back garden or to the front via an un-made track and sloping pavement there is a step of 200mm (8") to the slope which leads to the front door.

iii/ Front access is lit by Street lighting and rear by wall mounted lighting.

iv/ There are two entry steps of 230mm (9") and 290mm (11") respectively at the front door which is 840mm (33") wide. This gives access into the hallway and the reception area.

v/ Guests are welcomed in the hallway, which is level throughout, where they are asked to register. The area is well lit with overhead.

vi/ Assistance can be given with luggage.

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Bedrooms.

i/ All our guest rooms are accessed by means of stairs with fourteen (7") steps with a small landing half way. There is a hand rail on the left hand side.

ii/ Our beds are normally made up with duvets but sheets and blankets can be provided if preferred. Our standard pillows are feather and down, however alternatives are also available. Please specify before your arrival if required.

iii/ There is seating, bedside tables, bedside lamps, a wardrobe, plus a chest of drawers/dressing table provided in each room.

iv/ Flat screen Freeview digital TV/DVD with subtitles available.

v/ Bedroom 1 has 1 double bed, 610mm (24") high, with access

from both sides.

vi/ Bedroom 2 can be a double or twin with two single beds 610mm(24") high or super king size double at the same height 580mm (23ins) high with access from both sides.

vii/ Bedroom 3 can be a double or twin with two single beds 610mm(24") high or super king size double at the same height 580mm (23ins) high with access from both sides.

Bathroom.

i/ The bathroom is adjacent to all rooms via a small landing and has a toilet 410mm (16") in height. ii/ Roll top bath with side handles (with non slip bath mat) incorporating a shower fixture that can be used either wall mounted or hand held.

iii/ There is a pedestal hand wash basin 830mm (32.5") high.

We are currently looking onto the purchase of a bath board and grab rails to be fitted adjacent to toilet and bath.

Public Areas. - (Halls, Stairs, Landings, Corridors.)

i/ All public areas, hall, stairs, and landings are well lit using ceiling.

ii/ The hallway wooden flooring to the stairs which are carpeted.

iii/There are no steps to the guest breakfast room or the down stairs toilet which lead off from the hallway.

iv/ There is a flight of seven (7) stairs of 180mm (7ins) to a small landing then a 180 degree turn to a further 7 stairs of the same size leading to the guest bedrooms. The stairs are carpeted.

v/ The house is fully centrally heated throughout but temperatures can be adjusted in each room to suit individual requirements.

vii/ There are automatic audible smoke alarms in the main and upper halls.

Public Toilet.

i/ There is a small unisex downstairs toilet with hand wash basin, which is available to guests at all times. The toilet is located off the hallway and is accessed via a 700mm (27.5ins) wide door and is step free/level entry. Toilet 410mm (16ins) high hand wash basin 830mm(32.5ins)

Lounge/Dining Room.

i/ The breakfast/dining room is situated through the lounge off the hallway on the ground floor and the entrance is 700mm (30ins) wide and step free/level entry.

ii/ Fully carpeted.

iii/ Large windows allowing plenty of natural light supplemented by overhead and wall lights.

iv/ There is seating for 6 people at a wooden table with co- coordinated chairs, two of which are carvers with raised arms.

v/ Lounge is available for guest use and has two sofas and a TV/DVD.

In the dining room there is a buffet table where guests can help themselves to cereal, fruits, yoghurts, and juices. Assistance can be provided on request.

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Garden.

i/ For guests we have a paved rear garden, with a garden bench and table, which guests may use as a designated smoking area, as smoking is not permitted in the property. An ash tray can be provided on request.

Additional Information.

There are 'In Case of Fire' instructions posted on the back of the guest room doors.

There is an information folder for each of the bedrooms with maps giving information on NHS facilities, local restaurants/pubs, travel, theatres and local golf facilities.

There is a selection of menus from local restaurants and takeaways for guests' perusal.

We have storage/drying facilities for golfers, cyclists, and walker's equipment.

Free Broadband and Wi-Fi facilities are also available on request.

We are happy to cater for special diets or particular likes or dislikes. Please advise us before your arrival.

We can refrigerate prescription medication and additionally store any perishable food in our fridge for a limited period.

Mobile phone reception at Hill House is generally good. In emergencies guests can use house phone on request but a contribution for any charged calls would be expected.

Contact Information.

Address: Hill House. Rowany Villas, Port Erin, Isle of man. IM9 6LJ. (Behind Port Erin Royal Hotel off Upper Promenade): Telephone: 01624 835034 Mobile: 07624 307933 Email: hillhousebandbiom@gmail.com Website: www.hillhousebandbiom.com

Local Doctor: Southern Group Practice: Castletown Road, Port Erin. IM9 6BD. (01624) 686979 Out of hours Emergency: Manx Emergency Doctor Service: (01624)650355.

Local Accessible Taxi:

Elegance Taxi Service: Tel: (01624) 672672 Bunty's Taxi service Tel: (01624) 835433 / 832020 / (07624) 493652

Local Public Transport: Bus Vannin (01624) 662525: <u>www.bus.im</u> or <u>www.rail.im</u> (There are a number of timetables available in hallway)