

Accessibility Statement - 'Elgin Retreat' at 'Elgin Stables'.

Please find outlined below accessibility information we hope will ensure you enjoy your stay at 'Elgin Retreat' – we will endeavor to make your stay a wonderful experience to remember!

Prior to your arrival:

- Enquiries and reservations may be made by phone (07624 374633) or email at: **ElginRetreat21@gmail.co.uk**
- Further directions to 'Elgin Retreat' can be provided upon request.
- Please give an estimated time of arrival so that we can hopefully be there to greet you.
- If you have any special requirements, please let us know and we will do our best to accommodate you.

On arrival at 'Elgin Retreat':

- We have a generous parking area for 2 cars, directly outside your accommodation.
- A guided tour of the property will be given and all facilities explained.
- Free WI-FI is available.
- The property is strictly non-smoking.
- Welcome pack of basic essentials provided free of charge.

Accessibility:

- There are no steps from parking to the front door.
- Access into the property is down a ramp, via the front patio and through a double door . There is also a back door to the property but this does have 2 steps.

- The whole of the property is on one level with a separate bedroom, bathroom and lounge. There are laminate floors throughout. There are 2 entrances into the bathroom, providing an extra fire escape if necessary.
- All doorways are wide enough to accommodate a wheel chair.
- The large bedroom can either be made up as 2 single beds or a superking sized bed, with ample room to move around the sides..
- The bathroom has a large walk-in shower but could not accommodate the turning around of a wheelchair but a shower seat can be provided if required.
- There is a smoke alarm and a carbon dioxide monitor .These will sound continuously. If you require assistance for evacuating in an emergency, please notify us on arrival.
- There is ample movable seating in the lounge and also a double sofa bed if required. Dining chairs are without arms.
- There is a TV & DVD player in the lounge.
- All areas are well lit with a choice of overhead & wall lights or lamps in all rooms.
- We do not generally accept any pets but may accommodate one registered Assistance dog upon request.
- All areas are well lit and switches are all positioned at 1400mm above the floor.
- The smoke alarm is a high pitched alarm and does not have flashing lights. The alarm will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival.
- There is an outdoor patio area with seating for 4 and also a large, private garden for you to explore and enjoy.

We have tried to be as accurate as possible but if you require further information we will be very pleased to help. Please call Lara on 07624 374633 or Adrian on 07624 401393.