## **Access Statement for Ballaglea**

The house is over two hundred years old and has been refurbished. While we aim to meet the needs of all our guests there are some features of the house which might make access difficult for people with limited mobility. Unfortunately, we are unable to accommodate full time wheelchair users because of restricted access to the premises, narrow doorways and non-suitable bathroom facilities.

Accommodation consists of a guest lounge, dining room and three bedrooms; one double/twin room with its own private bathroom on the ground floor, a family en-suite room and an en-suite double/twin room upstairs. The rooms on the first floor are accessed by means of stairs with thirteen 200mm (8ins) steps. There is a hand rail on one side.

We are located on the A3, approximately 3 miles from Ballasalla, 4 miles from Castletown and 7 miles from Peel. There is a limited hourly bus service during weekdays but no bus stops or shelter, the bus being hailed to stop.

The nearest shop is approximately 2 miles away, in Foxdale. Ronaldsway airport is 10 minutes by car and the sea terminal a minimum 20 minute drive away.

We do not accept pets, however, if an assistance dog is necessary for your needs, please contact us to discuss your requirements.

## **Car Parking and Arrival**

Parking is off street. Access to our property is gained from the parking area via two flights of flagged steps to the front door, one flight of four steps and another of 5 steps, each of 175mm (7ins).

Guests are welcomed in the hallway, which is level throughout, where they are asked to register. Seating is available with one chair. The area is well lit with overhead lighting and a table lamp.

Assistance can be given with luggage.

## **Additional Information**

There is an information folder for each of the bedrooms giving general information on local facilities. We also have a selection of menus from local restaurants for guests' information.

Free Wi-Fi facilities are available.

We will try to cater for special dietary requirements or particular likes or dislikes. Please advise us before your arrival.

We can refrigerate prescription medication and additionally store any perishable food in our fridge for a limited period.

Mobile phone reception is generally good.

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.