

THE BYRE AT BALLAVALLE BARNS

ACCESSIBILITY STATEMENT

We aim to make The *Byre at Ballavale Barns* as accessible as possible. We are always keen to know how we can improve in any way, so if you have any suggestions please do let us know.

ASSISTANCE DOGS

Whereas we do not normally accept pets and dogs, we are happy to discuss your particular needs on an individual basis. We DO have our OWN dogs on the premises.

We welcome guide dogs, hearing dogs and other recognised assistance dogs.

WHEELCHAIR USERS

The Byre is fully accessible for wheelchair users. The Byre is located on the ground floor and has full external access through two doorways - one very close to a parking space (5 m) and the kitchen double doors (7 m from parking).

There is free parking at the Byre.

If you use a Shopmobility electric wheelchair please call us and provide dimensions so that we might advise you more accurately.

PEOPLE WITH REDUCED MOBILITY

The Byre is accessible through three doors. One is not suitable for reduced mobility, but two are. You can also borrow a wheelchair free of charge from us when you arrive, simply call us in advance and let us know your requirements.

BATHROOM, KITCHEN AND WASHING FACILITIES

The Byre has a large walk in bathroom and toilet (all on the ground floor) with a walk in power shower unit. A shower seat is available free of charge and on request.

The kitchen units, cooker and hob unit, is of accessible height. There is a front loaded washing machine.

ACCESS FOR BUGGIES

Buggies are welcomed at the Byre and we have a single travel cot available. All but the widest double buggies will have full access to the Byre.

We have a baby high chair and a baby gate that you can borrow free of charge.

PEOPLE WHO ARE BLIND OR WHO HAVE SOME SIGHT LOSS

We do not have particular dedicated facilities for those of you who may be visually impaired. Guide dogs are welcome and the Byre is located on the ground floor with easy access between rooms.

PEOPLE WHO ARE DEAF OR WHO HAVE SOME HEARING LOSS

We do not have particular dedicated facilities for those of you who may have hearing impairment, although the Byre is a very quiet and peaceful place with not too much background noise, only the singing of the birds and the occasional steam train. We welcome hearing dogs.

PARTICULAR REQUIREMENTS

If you have any particular requirements then please do ask us.

We are here to ensure you have a wonderful holiday and enjoy your time at the Byre.

Thank you.

Lorraine and Nigel Wood