

Access Statement - Thie dy Veia Retreat House, Peel, Isle of Man

Finding out about Thie dy Veia

- Detailed information about Thie Dy Veia can be found on our website including photographs and videos.
- Thie dy Veia will be included in the Isle of Man tourist guide for Bed and Breakfast accommodation.
- We use social media such as Facebook to post events and to inform people of any changes.
- People can sign up (via the contact page on our website, or by contacting us directly) to receive a monthly Newsletter detailing our events.

Finding Thie dy Veia

- We inform our guests about how to get here through the 'Travelling Here' page on our website, this includes a detailed map of our location in Peel.
- There is a 'Thie dy Veia' sign at the front of the property.
- Thie dy Veia is on a main bus route, the house is just a few yards away from nearby bus stops on level ground.
- NB Take care when crossing the road as it is busy and often has parked cars obstructing the view.
- Thie dy Veia can be found via google maps.

Access to Thie dy Veia

- There is parking at the front of the house.
- We will reserve a space for people with disabilities next to the side of the house to the garden entrance with a gentle sloped ramp and handrails.
- There is a short but relatively steep ramp to the main front door with a stone rail.

Accessing facilities around Thie dy Veia

- Ground floor is all on one level with access for wheelchair users, the garden is accessed via a door from reception with a sloped entrance.
- The reception and living area are spacious enough for wheelchair users.
- There is a fully-accessible spacious ground floor twin suite. The bedroom has a standard single bed, the second bed is electrically-operated with fully adjustable bed height, and raised head and foot areas. There is also a rise/recline electrically-operated armchair. There is an adjoining and fully-accessible wet room including shower chair, grab rails and emergency pull cords.

- Access to first and second floors is by stairs only, we do not have a lift or stairlift.
- Three of our guest rooms at the top of the house have partial sloping ceilings with beams and restricted height in places. Photos of these rooms are on our website, and we alert potential guests to this on our booking form.

Bathroom Facilities

- There is a toilet on the ground floor.
- The ground floor suite has a fully-accessible wet room
- Three twin rooms have ensuite shower cubicles.
- A handrail is fitted to assist access to the bath with shower over in the Maughold suite, and to the bath in the top-floor bathroom
- A separate shower room is available on the first floor. (This has a low step up into the shower) Guests staying in rooms on the second floor can use this shower room if they are unable to access the bath in the second floor bathroom
- Stickers in situ in bathrooms warn of the possibility of very hot water.

Dietary Requirements

- We can cater for special dietary needs and request notice of these via our online and postal booking system.
- We will list all allergens in food served at Thie dy Ve.

Other information

- We don't accept pets, however if you wish to bring your assistance dog, please contact us to discuss your requirements.
- Please contact us to discuss any requests or requirements that we may be able to assist you with and we will endeavour to accommodate.