

### **Introduction**

We aim to cater for the needs of all visitors in our home based, self-catering annexe. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

### **Pre-Arrival**

An email or letter will be sent upon booking providing full details of the accommodation booked, payment arrangements, cancellation policy, check-in times and directions. We also ask for a contact number.

There is a bus stop approximately 1 mile from Reayrt Aalin at the Ginger Hall pub where busses travel in both the Peel and Ramsey direction.

You can contact us via phone or email. Details will be on your welcome email.

### **Arrival & Car Parking Facilities.**

There is car parking for 1 car at the front of the annexe, in front of the conservatory. Access to Reayrt Aalin is via a gravel lane / road with a slight gradient and some potholes. Car is advisable as we are approximately 1 mile from a bus stop and from the nearest shop.

Once you have travelled up the gravel lane, the entrance to the annexe is via a gravel driveway with slight gradient and concrete paths. There is a threshold into the hallway of the property with all rooms being on ground floor level.

The front and rear of the house are lit by halogen lantern style lights, of which are permanently left turned on.

The front door to our main house is locked but do feel free to telephone us should you have any queries.

Our check-in times are flexible, check out before 11:00 please unless prior arranged.

You will be contacted prior to the commencement of your stay with details where you can collect keys to the accommodation.

### **Main Entrance & Reception**

There is a small threshold at the main doorway.

The entrance is well lit by halogen lantern style lights, of which are permanently left turned on.

The front door is half glazed and is *104cm* wide

The property has been built with wider doors and corridors to accommodate wheelchair users.

Paper pad, pen and guest book is available in reception corridor.

Guests are always escorted to rooms and facilities and house rules explained.

### **Outdoor Facilities**

To the side of the annex is a well-maintained garden with decking area for your enjoyment.

**Additional Information**

Wet room provides wheel chair access, apart from wider doors and corridors and a wheel chair accessible wet room, there are no other disability aids at the property.

There is an audible fire alarm system throughout the annex which is linked to the main house. Please no smoking!

Mobile phone reception is generally good.

Free Wi-Fi is provided

Wheelie bin are provided at the bottom of property driveway for domestic waste, please empty bins regularly to ensure fresh environment for occupants.

We endeavour to meet your needs as far as we are able, but the main house is not permanently occupied throughout the day. If you have any concerns or queries, please contact us to discuss these.