

ACCESSIBILITY STATEMENT FOR BESPOKE TOURS

At Bespoke Tours, we make a point of providing our tours and services in a way that respects the dignity and independence of people with disabilities. We are also committed to giving you the same opportunity to access our tours and services as other clients. As a result, you are welcome to enjoy our tours accompanied by a support person or an assistance dog, if required. In the case of dogs, they are welcome to travel in the car's spacious boot, where a bowl of water will be available for them. If required, wheelchairs can also be accommodated in the boot.

Access to our Range Rover is via deployable side steps that provide a convenient step 10 inches above pavement level, leaving only a further 12 inch step up into the vehicle. If necessary, the car can be lowered on its air suspension by a further 2 inches to ease access.

Our aim is to meet or surpass expectations when serving clients with disabilities. Comments about how well we have performed regarding those expectations are welcome and appreciated. Such feedback can be made by contacting us via email at colin@bespoketours.im, by telephone to 07624 203046, or verbally during or after the tour.

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