

# VISITOR GUIDANCE

## ENTRY REQUIREMENTS FOR VISITING THE ISLE OF MAN

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*This guidance document has been jointly created by officers from the Department for Enterprise (Visit Isle of Man) and the Cabinet Office (Public Health Directorate) and provides guidance for visitors following the changes to entry requirements and the current level of the Borders Framework.*

*This document may be updated from time to time to reflect regulatory changes.*

# KEY INFORMATION

## Who can travel to the Isle of Man?

The Isle of Man will require all travellers to do testing after arrival.

If you are have only been within the Common Travel Area (British Isles, Jersey and Guernsey) in the 10 days before arrival, click on the following links for the entry requirements for vaccinated and not fully vaccinated visitors;

- [Non-Resident fully vaccinated pathway](#)
- [Non-Resident not fully vaccinated pathway](#)

If you are an International Traveller (who have been outside the CTA in the 10 days before arrival) click on the following links for the entry requirements for vaccinated and not fully vaccinated visitors;

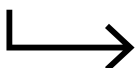
- [Fully vaccinated traveller pathway](#)
- [Non vaccinated/ not fully vaccinated traveller pathway](#)

## Travel requirements for non-vaccinated minors

[Information on travel requirements for minors can be found here](#)

# PLANNING YOUR VISIT

## Prior to booking



We suggest contacting your travel insurance provider to fully understand what your insurance covers and reading the booking terms and conditions of any travel, accommodation, activity, attraction, eatery etc. you wish to make a booking with to ensure you are content with their booking, cancellation and flexibility terms.

Ensure you keep up to date with the requirements for entering and transitioning through England if you are travelling from outside the Common Travel Area via this page: <https://www.gov.uk/guidance/coronavirus-covid-19-safer-air-travel-guidance-for-passengers#transiting-through-england>

Make sure you are aware of what you will need to do prior to visiting the Isle of Man. All entry requirements regarding the different pathways can be found on the links below.

- [Non-Resident \(fully vaccinated\) who has been within the CTA in the 10 days before arrival](#)
- [Non-Resident \(not fully vaccinated\) who has been within the CTA in the 10 days before arrival](#)
- [Fully vaccinated visitor who has been outside the CTA in the 10 days before arrival](#)
- [Non vaccinated/not fully vaccinated visitor who has been outside the CTA in the 10 days before arrival](#)

## Before departure



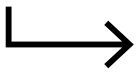
Once you have completed all the relevant forms applicable to your pathway, you will receive a QR code/barcode which will be scanned upon arrival to the Island. This can be saved on your mobile device or printed ahead of arrival. Please note you will require ID upon arrival (see page 7 for approved identification).

If you need to book a PCR test you can do this once you have completed your landing form. You will be directed to pay for your COVID-19 PCR test online. You will then be issued an appointment for your test within 24 hours. Alternatively you can call +44 (0) 1624 822111 between 8am-8pm, 7 days a week to book. Please note that the test centre closes at 2pm each day for testing.

You should take a Lateral Flow test before travelling to the Island to try and reduce the risk of having to isolate if you test positive upon arrival.

# PLANNING YOUR VISIT

## On arrival



If you are required to take a Lateral Flow test on arrival, you need to do this within 12 hours of your arrival and submit the result online. If you receive a positive lateral flow result submit the result online, follow the instructions given and isolate immediately. Please do not enter any public buildings before doing your lateral flow test. Face coverings are mandatory on public transport including on busses, ferries and on aircraft and when entering any health and social care settings. It is expected that they will be worn in crowded or indoor spaces with limited ventilation such as public buildings. Some businesses may require you to wear a mask as a condition of entry.

If you have booked a PCR test, you should go directly to your accommodation. You must not use public transport to get to your accommodation. You can use a hire car which has been dropped off to a designated area or a pre booked taxi service. Once you have completed your isolation period, you can use public transport.

Visitors are encouraged to bring LFT devices to the Island to continue monitoring during your stay. Those on-Island are encouraged to 'know before you go' to gatherings and events by taking a lateral flow test beforehand.

Make sure you have followed this process before arriving in the Isle of Man:

- You have completed all the relevant forms applicable to your pathway.
- You have received the QR code/barcode required for scanning when you arrive on the Island.
- A form of approved Identification - see Page 8.
- Proof of your vaccination or immunity.
- Booked a PCR test if applicable
- Have a LFT available to take a test within 12 hours of arrival to submit online if applicable.

### Evidencing your vaccination history

Visitors travelling to the Island will be asked for evidence of vaccination before entering the Isle of Man.

Evidence can include:

- NHS England secure paper letter. [Apply here.](#)
- NHS Scotland secure paper letter. [Apply here.](#)
- NHS Wales secure paper letter. [Apply here.](#)
- Bailiwick of Guernsey secure paper
- States of Jersey secure letter
- NHS app PDF
- NHS card issued when you receive your vaccination, from any jurisdiction in the Common Travel Area
- EU Digital COVID Certificate (EU DCC) for travellers from Europe
- CDC card for travellers from the USA

If you are completing any forms on arrival you must have one of the above ready to show at the Sea Terminal or airport.

## Arrival at the Sea Terminal as a foot passenger or the Airport

When you arrive and disembark at the Isle of Man Sea Terminal as a foot passenger or at the Airport you will be met by staff who will check if you have ID, a completed Vaccination Exemption or Immunity Exemption, an electronic landing form and a QR Code. If you have this documentation then you will be directed to an entry point and your QR code will be scanned, your ID checked and then you will be able to continue your journey.

If you have not completed all, or have only completed some of the required documentation then you will be directed to a waiting area where you can complete the relevant forms. Checks will be carried out to make sure that you meet the entry requirements and if you do you will be directed to an entry point.

## Arrival at the Sea Terminal as a Vehicle Passenger

When you arrive and disembark at the Isle of Man Sea Terminal in your vehicle you will be directed to a lane and all drivers and passengers will be asked to provide their ID, a completed Vaccination Exemption or Immunity Exemption, an electronic landing form and a QR Code. Those in possession of the QR Code and ID will be scanned and ID checked and then you will be able to continue on your journey.

If you have not completed all, or have only completed some of the required documentation then you will be directed to a parking bay where you can complete the relevant forms. Checks will be carried out to see if the traveller meets the entry requirements and can be permitted entry.

# PLANNING YOUR VISIT

## FREQUENTLY ASKED QUESTIONS

### Q1. What do I need to consider or be aware of before booking my trip to the Island?

We suggest contacting your travel insurance provider to understand what your insurance covers and reading the booking terms and conditions of any travel, accommodation, activity, attraction, eatery etc. you wish to make a booking with to ensure you are content with their booking, cancellation and flexibility terms.

In the event you test positive for COVID-19 whilst visiting the Isle of Man, you and your party will be guided by the Isle of Man COVID-19 IHI Team with regards to the requirements for testing and isolating.

Refer to the checklist on Page 12 to make sure you will have everything ahead of your arrival to the Island.

### Q2. Do I need photo ID to travel to the Isle of Man?

You will be required to follow your individual travel carrier's protocol on identification to travel to the Isle of Man.

On arrival to the Isle of Man you will be required to provide a form of approved identification at the entry point. A list of approved identification can be found on Page 7 of this document.

On arrival on the Isle of Man, if any children cannot provide ID then it will not be insisted on as long as the parent/guardian shows ID.

We would advise you check with your travel carrier if your child does not have ID before you travel to the Isle of Man.

### Q3. Is there a cost for the PCR test for children aged 12-17 who are subject to testing?

No, there is no charge for children between the ages of 12-17 to be tested.

### Q4. Can I come to the Isle of Man if I have had my vaccines administered outside of the Common Travel Area?

Yes, your vaccination can be administered anywhere in the world, provided it is one of the recognised vaccines or clinical trials.

Those visiting the Island under any restrictions will be subject to a testing pathway depending on where they are travelling from.

### Q5. If my children, or any member of my party do not meet the vaccination requirements, may a negative PCR test prior to arrival on the Island be demonstrated instead?

At this stage, only visitors who qualify for one of the pathways detailed on page 2 will be permitted to travel to the Isle of Man. If you are travelling with children from the age of 12-17 who are not vaccinated they will be subject to testing.

### Q6. Is there a minimum night stay?

There is no minimum night stay for your visit to the Isle of Man.

### Q7. Can I stay with friends and relatives who live on the Island or must I book into tourist accommodation?

You are welcome to stay with your friends and relatives living on the Isle of Man or in registered tourist accommodation. The Island offers a variety of registered tourist visitor accommodation from camping and glamping sites to 4 star hotels. You can view the range of accommodation on this webpage: <https://www.visitisleofman.com/stay>.

If you are required to isolate then you must follow the self-isolation rules for each pathway.

### Q8. Can I visit the Island with a friend or relative from another town, city or country and am I able to travel and stay in accommodation with them?

Please visit this page: <https://covid19.gov.im/travel-borders/> for the up-to-date information on access and entry requirements for visitors to the Isle of Man.

Travellers to the Isle of Man will be required to adhere to the entry rules relevant to the area that they travelled from.

You can travel and stay in accommodation with your friend/relative who arrived from another location providing they also meet the entry requirements.

### Q9. If I become ill with COVID-19 before my travel to the Island and can no longer travel due mandatory isolation, will I receive my money back?

This will depend upon the booking terms and conditions of the travel, accommodation, activities and attractions and eateries etc. that you have booked and we suggest that you read these carefully ahead of making a reservation.

You may also wish to contact your travel insurance provider to understand what your insurance covers.

We suggest contacting your tour operator, travel provider, accommodation and/or tourism service provider to discuss your situation.

### Q10. I have booked a trip to the Isle of Man but cannot visit as I do not meet the requirements, will I receive my money back?

Please refer to the booking terms and conditions of the travel, accommodation, activities and attractions and eateries etc. that you have booked and discuss with them your options.

You should also contact your travel insurance provider to discuss what your insurance covers.

#### Tips for Planning

- Ensure you have the appropriate level of cover with your travel insurance provider
- Read the full terms and conditions of the travel, accommodation, activity, attractions, eateries etc. to ensure you are content before making a reservation. These terms may vary.
- Familiarise yourself with the latest guidance on the official Isle of Man Government COVID-19 website: <https://covid19.gov.im/>
- You can help protect our Island by being safe, smart and kind - think Hands, Face, Space and Fresh Air



# TRAVELLING TO THE ISLE OF MAN

## FREQUENTLY ASKED QUESTIONS

### Q1. Do I need to fill in a form before arriving on the Isle of Man and if so where do I get the form?

Each pathway below details the forms that will need to be filled in.

- Non-Resident (fully vaccinated) who has been within the CTA in the 10 days before arrival
- Non-Resident (not fully vaccinated) who has been within the CTA in the 10 days before arrival
- Fully vaccinated visitor who has been outside the CTA in the 10 days before arrival
- Non vaccinated/not fully vaccinated visitor who has been outside the CTA in the 10 days before arrival

All forms are available here: <https://services.gov.im/travel-notification-service/>

If you are unable to complete your forms prior to arrival, there will be electronic and paper versions available at the Isle of Man Airport and Sea Terminal upon arrival. Please ensure you have your proof of vaccination or evidence of your positive PCR test more than 10 days ago and identification with you. Please be aware that forms completed on arrival are required to be processed by the team at either location so you may incur a delay before you will be able to enter the Island.

The penalty for providing false information is a maximum penalty (summary – 3 months custody, a fine not exceeding 4 times level 5 on the standard scale (£40,000) or both).

### Q2. Do I need to have a negative COVID-19 test before travelling to the Isle of Man?

You do not need to produce evidence of a negative COVID-19 test prior to travelling to the Isle of Man. When you arrive on the Island you will be required to submit evidence of a negative LFT or take a PCR test depending on what pathway you are entering on.

### Q3. What can I expect at the Sea Terminal and on board the boat?

If you are travelling by boat, you can find further information on the Isle of Man Steam Packet Company's website here: <https://www.steam-packet.com/information/coronavirus>

### Q4. What can I expect at the airport and aboard the aircraft?

If you are travelling by aircraft you may wish to check this information on your destination and aircraft carrier (e.g. Easyjet, Logan Air) website.

To ensure your personal safety whilst travelling to the Isle of Man you may wish to consider the guidance available on this webpage: <https://www.gov.uk/guidance/coronavirus-covid-19-safer-air-travel-guidance-for-passengers>.

## Q6. If I become ill on the boat or aircraft, what should I do and what will happen to me?

If you become ill or experience COVID-19 symptoms whilst travelling to the Isle of Man you should make this known to a member of the team aboard the aircraft or boat.

The transport team will provide you with advice and guidance from this point onwards.

## Q7. What happens if someone on the boat or aircraft which I have travelled on tests positive for COVID-19, will I be informed and will this affect my trip to the Island?

The landing form you are required to complete will request contact information for you while you are on the Isle of Man. In the event that someone who travelled on the same boat or aircraft as you tests positive for COVID-19 the Isle of Man COVID-19 111 Team will assess the situation. If you are deemed to be a high-risk contact, you will be contacted and provided with instructions accordingly.



### Tips for Travelling

- Carry a face covering on your person should you wish or be required to use it at any time during your journey for your own safety and to protect your fellow travellers
- Carry a hand sanitiser should you wish to use it at any time during your journey
- Respect your fellow travellers' personal space
- You can help protect our Island by being safe, smart and kind - think Hands, Face, Space and Fresh Air
- Carry your vaccination evidence, QR code/barcode and ID (or other documentation) so that you can easily access it to present when required
- Passengers will be required to wear face coverings on the boat/aircraft and terminals, and follow the operator protocol.

## APPROVED IDENTIFICATION

The following forms of ID will be accepted at the entry point on arrival in the Isle of Man:

- A valid passport (i.e in date)
- An expired passport
- Valid EU/EEA or Swiss national identity card
- Valid driving licence (full or Provisional are accepted)
- Valid armed forces identity card
- Valid police warrant card/badge
- Citizen Card or Civilian Card, available from [www.citizencard.com](http://www.citizencard.com)
- Valid firearm certificate
- Valid government-issued identity card
- NHS SMART Card
- Electoral identity card (Northern Ireland)
- NUS card (National Union of Students)
- University/college ID card
- Company ID card of nationally recognised company
- Local Authority issued bus pass with photo
- Young Scot card
- Disabled badges which have a photograph of the holder
- VALIDATE UK PASS photographic proof of age cards

On arrival on the Isle of Man, if a child cannot provide ID this will not be insisted on as long as the parent/guardian shows their ID.

# ARRIVING ON THE ISLE OF MAN

## FREQUENTLY ASKED QUESTIONS

**Q1. Will I be required to present a vaccination certificate upon arrival on the Island at the sea/airport terminal or upon checking into my accommodation?**

You will be required to submit evidence of your vaccination status when completing your Vaccination Exemption. This can be done online here: <https://services.gov.im/travel-notification-service/>. You will only have to complete this process once if you are planning multiple trips to the Isle of Man (make sure to keep note of your reference number!).

If you are unable to complete your form prior to arrival, electronic and paper versions are available at the Isle of Man Airport and Sea Terminal upon arrival. You must have your vaccination evidence available to complete the Vaccination Exemption form on arrival. It is also recommended for you to carry this evidence with you during your stay on the Isle of Man should any business you are visiting request it.

**Q2. Can I use public transport when I arrive on Island?**

Yes, you may use public transport when arriving on the Island if you do not need to self isolate on arrival.

If you are required to self isolate upon arrival then you **must not** use public transport to get to your accommodation. You must use a hire car which has been dropped off to a designated area or a pre booked taxi service. Once you have received a negative result and completed your isolation period you may use public transport to get around the Island.

**Q3. Will I need to take a COVID-19 test when arriving to the Island?**

When you arrive on the Island you will be required to submit evidence of a negative LFT or take a PCR test depending on what pathway you are entering on.

We encourage you to bring your own lateral flow testing kits with you to the Island and continue to test during your visit.

**Q4. How/where will I find out if any of the rules change either before or during my stay?**

Please see this page: <https://covid19.gov.im/travel-borders/> for the up-to-date information on access and entry requirements for visitors to the Isle of Man.

We also advise you to keep up-to-date with the entry requirements and/or isolation and testing requirements when returning to your home county /country from the Isle of Man.

### Tips for Arriving

- Carry a face covering should you wish or be required to use it at any time during your visit
- Carry a hand sanitiser should you wish to use it at any time during your visit
- Respect your fellow travellers' personal space
- Ensure you are up-to-date with the entry requirements when travelling to the Isle of Man and returning to your home/forward destination as this may be subject to change as the COVID-19 situation and infection rates continue to vary.
- We encourage you to bring your own lateral flow testing kits with you to the Island and continue to test during your visit especially before attending events, gatherings or visiting friends or family.





# EXPLORING THE ISLE OF MAN

## FREQUENTLY ASKED QUESTIONS

### Q1. Will I be required to wear a face covering or social distance when exploring the Isle of Man?

It is mandatory for people to wear a face covering when on any mode of public transport – this includes Bus Vannin, Isle of Man Steam Packet Company vessels and commercial aircraft.

It is also mandatory to wear a face covering when visiting any health and social care settings.

The public will also be expected to wear face coverings where possible in other public settings such as schools, retail outlets and public buildings.

### Q2. Do I need to pre-book restaurants, activities and attractions?

Pre-booking is not a requirement on the Isle of Man in terms of COVID-19 mitigations however this may differ from business to business. We suggest researching or contacting the eatery, or tourism provider ahead of arriving to find out whether pre-booking is a requirement.

### Q3. What happens if I am contact traced during my stay?

In the event that you are contacted as part of contact tracing you will be contacted by the Isle of Man COVID-19 111 Team who will have access to your contact details from your Landing Card and they will provide instructions accordingly. If you are contact traced by your home team, please advise the COVID-19 111 Team who can advise you.

### Q4. What should I do if I start to feel unwell with COVID-19 symptoms whilst exploring the Island?

If you begin to feel unwell with COVID-19 symptoms you must:

- Return to your accommodation and isolate
- Call 111 or from a UK mobile +44 (0) 1624 822111

### Q5. Will there be access to a PCR (private COVID-19 test) if I would like one whilst on the Isle of Man?

If you wish to book a private COVID-19 test on the Isle of Man you may do so in some circumstances. There is more information available here: <https://covid19.gov.im/general-information/on-island-private-covid-19-pcr-test/>

#### Tips for Exploring

- Carry a face covering should you wish or be required to use it at any time during your visit
- Carry a hand sanitiser should you wish to use it at any time during your visit
- We encourage you to bring your own lateral flow testing kits with you to the Island and continue to test during your visit especially before attending events, gatherings or visiting friends or family.
- We suggest carrying your vaccination evidence with you during your stay on the Isle of Man should any business you are visiting request it.



# TESTING POSITIVE FOR COVID-19

## FREQUENTLY ASKED QUESTIONS

### Q1. What will happen if I test positive for COVID-19 whilst in the Isle of Man?

In the event that you test positive for COVID-19 you will be in direct contact with the Isle of Man's COVID-19 111 Team who will provide instructions, guidance and support you accordingly.

### Q2. If I test positive for COVID-19, am I able to travel home or will I need to remain on the Island?

In the event you test positive for COVID-19 whilst visiting the Isle of Man, you will be required to carry out a period of isolation as directed by the Isle of Man COVID-19 111 Team. You will not be authorised to leave your isolation period to travel off the Island and return home without the approval of the Isle of Man COVID-19 111 Team.

### Q3. If I test positive for COVID-19 will I be able to remain in my accommodation?

You must not move to another accommodation unless permission has been granted by the Isle of Man COVID-19 111 Team. Your health and wellbeing is of paramount importance to us along with containing the virus and mitigating the risk of any further transmission which may affect your fellow travellers and our community.

Where possible, you will be required to remain in your accommodation for your period of isolation. If it is not possible for you to remain in your accommodation you will be required to work with your accommodation provider and the Isle of Man COVID-19 111 Team to find an alternative and to arrange safe travel (you must not use public transport).

There is a list of accommodation offering self isolation here: <https://covid19.gov.im/general-information/accommodation-and-testing-for-arriving-travellers/>

### Q4. Do I need to pay for my isolation accommodation?

Yes, it is your responsibility to cover the costs of any isolation accommodation. We suggest checking whether the cost of this is covered within your travel insurance policy before travelling to the Island.

### Q5. If I continue to feel unwell with COVID-19 symptoms and require a doctor or hospital treatment, who do I contact?

If you have already tested positive for COVID-19 you will be in direct contact with the Isle of Man COVID-19 111 Team who will provide you with all of the information you will need.

In the case of an emergency please call 999.

**Q6. If I need to rearrange my travel due to an extended stay on the Island and I need to change my travel arrangements, how do I do this?**

You will need to make direct contact with your airline or Isle of Man Steam Packet Company to arrange this.

**Q7. If one of my travel party, family member or friend tests positive, do I also need to isolate?**

This will depend upon the situation. The person who has tested positive for COVID-19 will be in direct contact with the Isle of Man COVID-19 111 Team and they will provide the help and guidance to other members of the travel party, as required.

**Q8. What happens if I do not follow the rules and refuse / break guidance from the Isle of Man COVID-19 111 Team to self-isolate?**

When on the Isle of Man, failure to adhere to the conditions of your self-isolation is an offence under the Public Health Protection (Coronavirus) Regulations 2020. If you break your period of isolation this will be treated as a criminal matter.



### Symptoms of COVID-19

Symptoms include:

- a temperature of more than 37.8C (100F)
- OR, a new and persistent cough - this means coughing a lot for more than an hour, or three or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- OR, anosmia - this is the loss of or a change in your normal sense of smell. It can also affect your taste as the two are closely linked.
- OR, a new shortness of breath.

If you develop symptoms you must self-isolate immediately and follow the information on the [Symptoms and Self-Assessment page: https://covid19.gov.im/about-coronavirus/symptoms-and-self-assessment/](https://covid19.gov.im/about-coronavirus/symptoms-and-self-assessment/)

**You must:**

- Return to your accommodation and isolate
- Call the Isle of Man COVID-19 111 Team on 111 or from a UK mobile +44 (0) 1624 822111

# VISITOR CHECKLIST

Ensure you know which **entry pathway** you are travelling on and use the checklist below to make sure you have everything ready for your trip to the Isle of Man

## Pre Arrival

- I have completed the [Vaccination Exemption](#), uploaded my vaccine evidence and received a Vaccine Exemption reference number or I have completed the [Immunity Exemption](#), uploaded my proof and received an Immunity Exemption number or I have received my Manx Entry Permit Number and have been approved to visit the Island.  
  
This must be done at least 36 hours before your scheduled arrival on the Isle of Man. If you are planning multiple trips to the Island, you only have to complete this once - make sure to keep a note of your reference number!
- I have completed the [Landing Form](#) and I have received a QR code/barcode to scan on arrival in the Isle of Man. The Landing Form must be completed no earlier than 48 hours before your scheduled arrival. The QR code/barcode can be saved to your mobile device or printed ahead of arrival.
- If I am not able to complete the Vaccination Exemption/Immunity Exemption or Landing Form ahead of arrival, I have a hard copy of my vaccine evidence or natural immunity evidence to bring with me to the Island.
- I have pre-booked a COVID-19 PCR test on the Isle of Man within 48 hours of arrival as I, or one of my party is travelling under a PCR test pathway if applicable.
- I plan to take a Lateral Flow Test before departure to try and reduce likelihood of returning a positive result on arrival and having to isolate for 10 days.
- I have appropriate travel insurance in place in case of any extended stay through isolation/illness.
- I have spoken with my accommodation provider and understand their Terms & Conditions.
- I will collect a Lateral Flow Test on arrival to the Island so I can take the test within 12 hours of arriving on the Isle of Man as I am travelling under a LFT pathway.

## You are ready to travel...

Keep all your documents easily accessible to present at the entry point to help you start your #IOMstory with ease.

## Arrival on the Isle of Man

- I have the QR code/barcode required for scanning at the border  
This can be saved to your mobile device or printed
- I have a form of approved identification ready to be presented at the entry point  
Approved identification can be one of the following documents: a valid passport (i.e in date); an expired passport; Valid EU/EEA or Swiss national identity card; Valid driving licence (full or provisional); Valid armed forces identity card; Valid police warrant card/badge; Citizen Card or Civilian Card available from [www.citizencard.com](http://www.citizencard.com); Valid firearm certificate; Valid government-issued identity card; NHS SMART Card; Electoral identity card (Northern Ireland); NUS card (National Union of Students); University/college ID Card; Company ID card of nationally recognised company; Local Authority issued bus pass with photo; Young Scot card; Disabled badges which have a photograph of the holder; [VALIDATE UK PASS](#) photographic proof of age card
- I have a hard copy of my vaccination evidence or natural immunity proof, just in case any issues arise
- I have uploaded the results of my Lateral Flow Test onto the online facility within 12 hours of arrival.
- I understand what I have to do if I return a [positive Lateral Flow or PCR test](#).

# KEEP UP TO DATE WITH THE ISLE OF MAN

Stay up to date with COVID-19 news and updates whilst visiting the Isle of Man by following the Isle of Man Government's official channels:

- Isle of Man COVID-19 website: <https://covid19.gov.im/>
- Press Releases and News Stories: <https://covid19.gov.im/news-releases-statements/>

## Watch Live:

You can watch the live Isle of Man Government briefings via:

- Facebook
- Twitter
- Youtube

## COVID-19 Help and Support

### COVID-19 Symptoms

If you or your family/fellow travellers develop symptoms, you must all self-isolate immediately and follow the information on the Symptoms and Self-Assessment page.

- Return to your accommodation and isolate
- Call 111 or from a UK mobile +44 (0) 1624 822111

### Community support and information centre

This centre is for any non-medical calls and queries.

Telephone: +44 (0) 1624 686262

Email: [Covid19Communitysupport@gov.im](mailto:Covid19Communitysupport@gov.im)

### Travel Notification Service

Telephone: +44 (0) 1624 687171

Email: [tns@gov.im](mailto:tns@gov.im)

## Travel

### Isle of Man Ronaldsway Airport

Telephone: +44 (0) 1624 821600

Email: [admin@iom-airport.com](mailto:admin@iom-airport.com)

### Isle of Man Steam Packet Company

Telephone: +44 (0) 1624 661661 (IOM), 08722 992 992\* (UK) or 0044 8722 992 992\* (ROI & Outside UK).

Website: <https://www.steam-packet.com/contactus>

### Visitor Information

Isle of Man Welcome Centre (located at the Sea Terminal, Douglas)

Telephone: +44 (0) 1624 686801

### Medical Care

Emergency Dental Clinic Telephone: +44 (0) 1624 642785

Emergency: 999