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## Groups TASTE Welcome Scheme

Visitors travelling as part of a group have been identified by Visit Isle of Man as a continuing growth market for the Island. The Isle of Man provides many opportunities throughout the year for group travel including family trips, youth groups, film crews, special interest groups and sports teams attending an event or a group of friends enjoying a short-break to the Island.

When searching for eateries, there are various extra facilities and services the visitors require to meet their needs, whether it is pre-booking, pre-ordering or ample car parking. The Groups Taste Welcome Scheme provides a group organiser with the confidence that they can select an eatery which meets their particular needs.

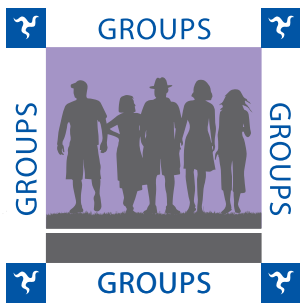
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► The following criteria apply to tourism eatery businesses wishing to take part in the Groups Taste Welcome Scheme:

### Facilities and Services:

- Facilities to accommodate a minimum of 8 visitors
- Varying table sizes and room set up to accommodate the group in one sitting either at one table or in close proximity to one another
- Nearby parking or adequate onsite or street parking and reasonable accessible drop-off point for larger vehicles
- Equipment storage suitable for size of group e.g. bicycles, pushchairs
- Reservation system for pre-bookings
- System to provide pre-orders and be able to service the full group at one time
- Member of staff identified as group liaison or primary contact at the eatery
- Flexible dining times and menus available on request
- Advance payment and group invoicing facilities if required
- Free WIFI available 24 / 7





## Information Provision:

- Isle of Man maps and guides to be available
- Information about Isle of Man eateries with the ability to cater for groups – Taste brochure to be available
- Information about Isle of Man group friendly attractions and activities
- Information on qualified group tour guides
- Information on Isle of Man events, relevant to the time of year
- Information or contact details to be provided on public transport, coach and bus hire services, baggage transfer and taxi companies (offering small minibuses for 6 or more people) operating locally

