



Families Taste Welcome Scheme

The Isle of Man is a fantastic family friendly destination. The Island's size, facilities and attractions make it the ideal holiday destination for families of all ages for short breaks and longer stays where children can indulge their wilder side, get in touch with nature and really explore.

The Families Taste Welcome Scheme has been developed in line with the Island being a more popular destination for families to visit, and provides visitors with the confidence that they can book an eating establishment to meet their particular needs. If your establishment accepts children and families, you may like to participate in the Isle of Man's Families Taste Welcome Scheme.

The scheme is initially a self-assessment. If you can confidently confirm that your establishment provides the required products and services outlined in the criteria, you are eligible to join the scheme.

Once you have successfully joined the scheme, you are welcome to display the Families Welcome logo on your website and marketing materials, and your establishment will be visible under the 'Family Friendly Eateries' section of the visitisleofman.com website.

► **The following criteria applies to any establishment wishing to take part in the Families Taste Welcome Scheme:**

Service and Equipment:

- Reassuring families with young children and babies that they are more than welcome to dine in your establishment.
- Children's Menu and/or child's portion sizes available.
- Highchairs available.
- 'Young Visitor Pack' to include for example, books, games, colouring books, puzzle books and colouring pencils. This might also include electronic equipment, such as games consoles, tablets, e-readers if available.
- Bottle and food warming facilities.
- Baby changing facilities.
- Suitable cutlery available (smaller cutlery for smaller guests).





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- Family car parking bays located closer to the entrance to your establishment (desirable, not essential).
 - Weather information.
 - Up to date information on the website, social media pages and visitisleofman.com website about opening times and last service times.
 - Reasonable early opening times to accommodate younger guests.
 - Clear information about times / types of services e.g. breakfast times, lunch times, Sunday carvery.
 - Staff training in what to expect when families visit the establishment.
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Health and Safety

An additional health and safety audit should be carried out to ensure safety for children and cover areas such as:

- Window blind cords
 - Window opening restrictors
 - Stair safety
 - Locks on bathroom doors that open from the outside
 - Surrounding area safety
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Information

- Contact details for local GP.
- Location of nearest A&E and minor injuries departments.
- Information on other businesses taking part in the Taste Families Welcome Scheme. (This information can be acquired from the Tourism Team).
- Information about Isle of Man family friendly tourist attractions.
- Details of Isle of Man family friendly events.
- Information about Isle of Man family friendly tourist attractions (This information can be acquired from visitisleofman.com website)
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