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# Cyclists Welcome Scheme

With the Isle of Man's strong cycling tradition and the successes of 2011 World Champion Mark Cavendish and Olympic gold medallist Peter Kennuagh, cycling has become an important growth area for the Island. The beauty and diversity of the Manx countryside makes it attractive to cyclists of all ages and abilities and the Cyclists Welcome Scheme has been developed in line with visitors increasing interest in active holidays. The scheme gives visitors the confidence that they are booking quality accommodation that meets their particular needs.

*The following criteria apply to tourism accommodation business wishing to take part in the Cyclists Welcome Scheme:*

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## Core criteria

### Facilities and Services:

- An area should be available for drying outdoor clothing and footwear at an ambient temperature so clothes can dry overnight.
  - Lockable undercover area for safe overnight storage of bicycles and panniers, with an unobstructed entrance.
  - Access to water point for washing bicycles and outdoor clothing.
  - Cycle and puncture repair kit. Suggested items to include: tyre levers, puncture repair kit, lubricant, pump capable of being used for different valves.
  - First Aid kit to be provided as appropriate to size of business.
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### Information Provision:

- Details of nearest cycle hire outlets and cycle repair/spares shops available.
  - Details of nearest doctor, dentist, hospital, and duty chemist and vets (if pet accepted).
  - Maps and books available for reference on cycling in the Isle of Man, providing details of cycling routes and organisations.
  - Information on public transport and what cycle carriage facilities are available or contact details to be provided. Also details of any baggage transfer and taxi companies operating locally.
  - Daily and weekly Met Office information (or similar) should be available as well as travel and road information.
  - Information on attractions and events and/or visitor information centre number and directions supplied.
  - Details of nearest bank/cash machine, public telephone, post office, post box and outdoor equipment shops.
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- Details displayed for rescue services, including Coastguard and stating 999 phone number.
- Details displayed of the Countryside Code ([www.countrysideaccess.gov.uk](http://www.countrysideaccess.gov.uk) or 0845 100 3298).
- Details of restaurants and pubs offering food.
- Information on other business participating in the Cyclist Welcome Scheme.
- If group bookings are taken, information should be available for groups on storage facilities, dining facilities/options, group registration and pre arrival information required and provided.

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## Additional criteria for serviced accommodation

### Must provide all core criteria, plus the following:

- Hot or cold drinks should be available on arrival.
- An early or packed breakfast should be available from 7:00am (continental acceptable), or for very early leavers a tray the night before should be made available.
- You should be able to offer a packed lunch and filled flask if requested.
- You should be able to offer a late evening meal if there are no other meal providers within one mile. A late night snack should be offered for late arrivals, after 8:00pm.
- Information on location and opening times of nearest late-opening eating establishments (and directions), if meals are not provided.

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## Additional criteria for self-catering/hostel accommodation

### Must provide all core criteria, plus the following should be provided in the unit:

- Flasks and cups.
- Information (and directions) on the location and opening times of the nearest shops and late-opening eating establishment.
- If your property is not located in a named town or village, the Ordnance Survey co-ordinates should be made available.
- Clothes washing facilities or information regarding the location and opening hours of nearest laundrette facility.

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If you would like your property to be part of the Cyclists Welcome Scheme and you believe you meet the above criteria please contact the Quality & Service Team on 01624 695700 or email [tourismquality@gov.im](mailto:tourismquality@gov.im). Your Independent Quality Assessor will verify that your property meets the criteria when they carry out the annual grading visit.

