

## **Manx Whale and Dolphin Visitor's Centre Accessibility Statement**

### **Location**

31 Michael Street, Peel, IM5 1JZ

We are a 2 minute walk from the Town Hall bus stop with frequent services from Douglas and Ramsey

Free parking available in town centre car park or along the Promenade. Parking is not allowed on Michael Street, but it can be used for pick-up and drop-off at certain times. The street is closed to cars Mon-Fri 11:00-13:30 and Saturday 10:00-16:30.

### **How to find us**

From Peel seafront, walk up any of the little streets and you will find the old town. We are located along the main shopping street, past Co-op and Sainsbury's. Our shopfront is painted blue. We are opposite the Insurance company and next door to the micro-pub. Check out this [interactive map](#) to see what else our little city has to offer. If you get lost in Peel just stop to ask any of the friendly locals.

### **Opening times**

Every Saturday 10-4 year-round and 12-4 Weds-Fri during school holidays. Hours can be subject to change with notice given on Facebook

Admittance is free

### **Accessibility**

The Visitor Centre is at street level with one small step at the entrance. We are wheelchair accessible if the customer can get up the shallow entrance step. Toilet is down another step and does not contain handrails or emergency cord. There is space to change babies but not a dedicated area as such

All doors have manual handles

There is plenty of seating including a sofa

Video slideshow is fully subtitled

Electric heaters to keep warm during winter

Good lighting throughout

Audio station with whale song and dolphin vocalisation is useful for vision impaired

Kitchen with refreshments always available

First aid kit in kitchen