

Access Statement for Loft 11, Castle Street, Douglas

Pre-Arrival

We are easy to find online via our dedicated website (www.loft11.im) and on social media (Instagram as loft_eleven and Facebook as loft eleven). We are registering with booking.com and Airbnb, and hope that we will feature in tourism guides in the not-so-distant future.

Our website and social media lists our full contact details, address and opening hours.

We make current updates online on our social media and keep our website present with live updates.

We use various photos of the premises on social media and our website which may be helpful for people with learning disabilities or tourists who are not familiar with the area.

Getting to the Property

We are easy to find in central Douglas, just off the promenade. We will provide a map with clear directions on our social / website / marketing materials.

We are located on some of the Island's most popular bus routes and you can easily reach the apartment on foot from the Sea Terminal or from anywhere around the town centre.

There is no parking at the property, but plenty of options in the area, such as Chester Street car park behind the building (access on Market Street) and the promenade. Before 10am and after 5pm each day, cars can drop off right outside the property. At all other times, there is drop off at the back of the property on Market Street (outside the Vaccination Centre) or in front of Jaks Bar on the seafront.

The property is clearly signposted on Well Road Lane, between Castle Street and Market Street.

Entering the Property

There is level access around the apartment with ample exterior lighting. There is step-free access into the building. On entering the apartment, there is a slight ramp into the hallway. The doors are all automatic; each has push plates and a door handle.

Regrettably, our apartment is not suitable for wheelchair users due to the living space, including bedrooms, being on the first floor.

There is a staircase with handrails leading from the ground floor entrance up to the apartment living space. There are five stairs in the first run then three onto a landing, then another 10 stairs up the living space.

Bathroom Facilities

The apartment has one large bathroom with a toilet and shower (no bath). There is level access to this room but it is not a disabled bathroom so there are no handrails or pull-cord.

Other things to consider for our accommodation

We are able to cater for specialist dietary requirements, so please provide these at time of booking.

We're sorry that we do not accept pets.

We ask that the lead guest of any party staying at Loft11 is to be over the age of 25.

Please contact us to discuss any requests or requirements that we may be able to assist you with and we will endeavour to accommodate.