

Halvard Hotel – Accessibility Statement

Location

The Halvard Hotel is situated at 57-58 Loch Promenade, Douglas. With front door access directly onto Loch Promenade.

There is a large public car park building approximately 100m to the rear of the property on Market Street.

The Halvard Hotel is situated approximately 20 minutes by car from Ronaldsway Airport. There is also a bus stop and a taxi rank within 40 meters from the front door to the property, with a regular service from Douglas and Ronaldsway Airport, as well as various smaller towns.

The Halvard Hotel is within walking distance from the Sea Terminal as well as all the major High Street shops as well as numerous pubs and restaurants.

Layout and Accessibility

The Castle Apartments consist of 20 en-suite rooms, eight of which are family rooms and 12 of which are large double rooms. The hotel rooms are on four floors from the 1st floor to the 4th floor. There is a ground floor with dining facilities, lounge, and reception. The lower ground floor consists of a gym / spa as well as a business / executive lounge. All floors are accessible from both the stairwell, as well as a lift – which services all floors including the lower ground floor. Even though the lift services all the floors, two rooms out of five rooms on each floor do require guests use four steps on the stairway to access them, even though the floor is serviced by a lift. This is because the sea facing rooms to the front of the building were built at a slightly higher level than those at the rear of the hotel which have a view over Marina Road. For this reason, 12 of the rooms to the hotel offer better access to those with mobility problems than the 8 sea facing rooms. The front door to the hotel is also stepped as the width of the front door and the lack of pavement space at Loch Promenade makes a wheelchair ramp impossible. Great care has, however, been taken to mitigate any difficulties that those with mobility issues may face and the hotel can comfortably accommodate guests with moderate mobility impairment.

The building is a listed property and consequently limits have been placed on the extent to which it could be adapted to provide access to permanent wheel chair users:

- There are five steps from street level leading to the front door.
- There is a lift within the building (servicing all floors) but the lift is only able to accommodate relatively compact wheelchairs.
- The Halvard Hotel provides various aides to guests with special needs including disabled shower chairs and hand grips in the showers.
- Reception will be equipped with an induction loop for guests with impaired hearing.