

Cubbon House Accessibility Statement

Please find outlined below information regarding our Access Statement. We hope you enjoy your visit here to the Cubbon House, where we strive to promote a high standard of service regardless of whether your life has been affected in some way by a medical condition, impairment, or specific learning difficulty.

Prior to your arrival

- Enquiries and reservations can be made via phone or email
- Should you require a taxi from the Airport they are always at hand outside the airport (20mins drive) Alternatively the 1 H Bus stops right outside the Airport and drops you of a few doors away (35mins)
- Sea terminal is approx small 5 mins walk along the Promenade, also there is Taxi's outside the terminal.
- Directions can be found on our website

On Arrival at the Guest House

- There is public parking and a disc is needed which we provide on arrival, there is no reserved parking spaces.
- Entrance to the building is by way of 5 deep steps, grab rails to assist
- We are more than happy to help with your luggage and ensure it is delivered to your room.

Public Areas

- Our stairs and hallways are well lit and carpeted
- Our Guest lounge is situated on the ground floor
- Ground floor has a Beauty salon, Hair Salon and Massage Salon
- Dining area is situated on the first floor

Dining Room

- There is ample seating and chairs have no arms
- Waiter service
- Breakfast menu
- Dining room is carpeted and well lit

Toilets

- There is a toilet situated on the ground floor
- All rooms are En-suite

Accommodation

- All accommodation starts on the second floor
- We do not have adapted bathrooms, we have grab rails in rooms with baths and also slip mats
- All our rooms are en-suite
- Fresh bottle water daily, tea & coffee making facilities
- Flat screen TV's free Wi-Fi
- Mini fridges

Additional Information

- Service dogs are welcome (by prior arrangement only)
- Small fridges are available in all the rooms
- Fire alarm system is bells and does not have flashing lights.
- Unfortunately we are unable to accommodate full time wheel chair users as this property does not have a lift and has 5 steps into the property.

We have tried to be as accurate as possible and have included as much detail into our Access Statement, however we welcome your feedback to help us continuously improve on the information we provide.