

Accessibility Statement – Laxey Harbour Chalets

Please find outlined below information we hope will ensure you enjoy your visit to Laxey Harbour Chalets regardless of whether your life is affected in some way by a medical condition or disability.

Prior to your arrival.

- Enquiries and reservations may be made by phone or email.
- Please ask us about the “Best Fares” on the ferry.
- Directions to the chalets will be sent with your final payment receipt.

On arrival.

- We have a designated parking space for each chalet.
- We will be here to greet you between 2.30pm and 7pm, but please inform us of your ferry/flight to arrange greeting or key pick up if after 7pm.
- Entrance to your holiday home is by way of four steps, a gentle slope or is on the level depending on your choice of accommodation.

Public areas

- Our entrance road is gravel but each accommodation has a concrete or timber walkway to its' entrance.
- The laundry room, with tourist information, is accessed by three steps. The washers are free of charge and free coded WiFi is also available here.

Accommodation

- All rooms are on the ground floor of their respective accommodation. Entry access is detailed in each chalet page.
- Due to the age and style of the properties some areas may be slightly smaller and not suitable for certain requirements. Please ask.
- We do **not** have adapted bathrooms and shower rooms with grab rails.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement.