

ACCESSIBILITY STATEMENT – HYDRO HOTEL

The Hydro Hotel has been providing hospitality to elderly guests and those with specific needs for over 100 years. During this time society and individuals expectations have changed enormously and at the Hydro we have always tried to match these expectations. However in an Edwardian building which first opened in 1910 this has not always been possible. We request that anyone wishing to make an enquiry or booking informs us of any additional needs that they may have in order for us to meet any personal requirements

Unfortunately we are unable to accommodate full time wheel chair users as there are steps leading up to the front door and also some stairs between the lift and the bedrooms.

THE GROUND FLOOR

The ground floor is on one level, including the bar, reception, lounge, dining room and toilets. All rooms on the ground floor are well lit with good colour contrast

BEDROOMS

There is a lift which services the ground floor and 5 floors of bedrooms. There are some stairs (between 6 and 8) to all bedrooms. The lifts do not have audio but it does have raised buttons. Lift width 800mm. A banister runs all the way up the stairs to each floor on the right hand side of the stairs. ~

Corridors have good colour contrast and are well lit.

Bedrooms are on 5 floors - Bedroom lighting is of different light levels

Non-feather or synthetic pillows are available on request. The fire alarm is audio only.

THE DINING ROOM

Most diets can be catered for by prior arrangement

A table near the door in the dining room can be arranged for easy access

Chairs are non fixed in the dining room

Chairs with arms are available in the dining room on request.

A large print menu is available on request.

OTHER INFORMATION

Guide dogs are welcome

Reception is manned 24 hours a day

Room service is available to any guests wishing to have light meals/snacks in their rooms

The hotel has no signs or literature in Braille

Signed: Barry Needham

Position: Managing Director

Date: 6th January 2017