## The Welbeck Hotel

No.1 Isle of Man Hotel on Tripadvisor since 2013

Mona Drive, Douglas, Isle of Man IM2 4LF. Telephone : 01624 675663 Fax : 01624 661545 e-mail: mail@welbeckhotel.com Website: www.welbeckhotel.com V.A.T. No. 000 001388

## Access Policy

Mobility -

It must be noted that the Welbeck is 100m from Promenade and that there is 6.5m of elevation from there to the front door.

Ground Floor – Apart from the Alexander Gill quiet lounge, the bar, restaurant and disabled public toilet are accessible by wheelchair.

Armed chairs can be provided on request.

Main Hotel -

The lift is 71cm wide and 86cm deep (with doors unfolded) and is not suitable for most wheelchairs

If you cannot negotiate 3 steps, please inform us at the time of booking as each upper storey has two levels.

The bathroom doors in the Rosebery building are all 69cm+ but many in the Welbeck are smaller.

There are some rooms with step-in shower but most are shower over bath.

Please let us know if you would like certain equipment because there is an excellent local charity supplier <u>http://www.circa.org.im/shopmobility.html</u>

Apartments –

Seven steps must be climbed to enter the building, then there is a full flight of 11 stairs to access the lift followed by then a further 7 stairs to the apartments.

## Hearing /Visual

Please ask for our 'Deafgard,' a vibrating, illuminated alarm which can be activated by clock and decibels.

We can provide a portable 'Alarm Bell.'

Menus are able to be printed in larger font and in specified colours.

Should you need anything that would enhance your stay, please let us know and we will do our utmost.