

Accessibility Statement – Mannin Hotel

We are pleased to provide you with some information that we hope will make your visit to The Mannin Hotel an enjoyable one, regardless of whether your life is affected in some way by a medical condition, any disability or impairment.

Everyone's needs are different and if you are concerned in any way that a particular aspect that you might be looking for is not covered below then please contact us.

We request that anyone wishing to make an enquiry or booking inform us of any special needs that they may have in order for us to meet any personal requirements.

On arrival

- Our car park entrance is situated to the left of the main hotel entrance. You can check in from your car as you enter the car park. Please let staff know if you require any assistance with luggage
- There are 2 designated disabled car parking spaces
- There are no steps when entering the hotel from the car park
- The main entrance to the hotel has a ramp for wheelchair access

The Ground Floor

- The ground floor is open plan, there are no stairs when navigating between reception, the bar and the restaurant
- The bar may be too high for those in a wheel chair, if this is the case a waiter service will be offered
- All the menus can be read out to you by a member of staff
- A disabled toilet is also on the ground level, staff will be on hand to offer directions and any assistance required.

Bedrooms

- We have a lift to all 5 floors in the hotel
- A banister runs all the way up the stairs to each floor on the right hand side of the stairs
- Corridors are well lit and carpeted
- Bedrooms are on five floors
- Non-feather or synthetic pillows and duvets are available on request
- We have 2 disabled bedrooms that are equipped with a fully adapted bathroom
- There are telephones in all the bedrooms
- All of our bedrooms have a small fridge if needed to store medication

Restaurant

- Most diets can be catered for by prior arrangement
- It cannot be guaranteed that our dishes do not contain nuts or nut traces
- All menus can be read out to guest with visual impairment

Fire Alarm and evacuation

- The fire alarm in most guest rooms is audio only, however systems have been put in place to ensure the safe exit of all guests in the case of an emergency. In two of our

disabled guest rooms, the audio signal is accompanied by flashing lights. If you have any concerns on this issue our Duty Manager will be pleased to talk to you about these procedures.

- Information signs are available for guests who would need assistance in case of evacuation
- There are two fully accessible bedrooms near the lift with en-suite facilities for wheelchair users.

Other information

- Guide dogs are welcome
- Reception is manned 24 hours a day
- Room service is available to any guests wishing to have meals in their rooms
- The hotel has no signs or literature in Braille
- This accessibility statement is reviewed and updated on an ongoing basis to adhere to best practice and current health & safety legislation

We have tried to be as accurate as possible in our Access Statement but are always willing to give further information on any aspect of the hotel if you have a particular query. If you require further assistance, then please do not hesitate to contact us.